

U.S. GENERAL SERVICES ADMINISTRATION Office of Chief Financial Officer Financial Management Services Statement of Work

RFQ No. ID14170185

Amended 12/27/2017

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1.0 BACKGROUND

The U.S. General Services Administration (GSA) delivers the best value in real estate, acquisition and technology services to the Federal government and American people for more than 67 years. The agency's core mission is to help federal agencies buy smarter, reduce their real estate footprint, provide efficient, cost saving technology and create a better, faster federal government.

GSA consists of a Central Office, 11 regional offices, 2 primary services, and a number of staff offices supporting the mission of GSA and the services. The 2 services consist of the the Federal Acquisition Service (FAS) and the Public Buildings Service (PBS).

PBS acts as the Federal Government's real estate arm and owns or leases office space in 9,600 buildings nationwide. In addition to office space, GSA owns the nation's Land Ports of Entry (LPOEs), courthouses, laboratories, post offices, and data processing centers. The agency is also responsible for promoting effective use of land assets, as well as disposal of federal property that is underutilized at. ate or local governments and nonprofit organizations. PBS serves as a builder, developer, lessor and manager of Federally owned and leased properties providing a full range of real estate services: real estate brokerage, property management, construction and repairs, security services, property disposal and overall portfolio management. PBS also services over 100 Federal agencies and Commissions.

To support the financial and accounting activity of PBS, the Office of the Chief Financial Officer (OCFO), a staff office within GSA that provides financial, payroll, and systems services for the agency as well as more than 50 external clients, has in place comprehensive financial and budgetary programs to manage this business. As part of these financial and budgetary programs, the OCFO requires continued contractor support to assist PBS to achieve its financial operations and budget activities.

2.0 SCOPE

The purpose of this Statement of Work (SOW) is to procure and establish a task order(s) for <u>G S A</u> Financial Management Services for GSA Public Building Services (PBS). PBS's goal is to achieve audit standards and meet financial and accounting requirements standards by ensuring that key accounts are accurate and maintained in accordance with the guiding regulations, policies, and directives. The Government may award up to two task orders to one large business and one small disadvantaged business.

2.1 CFO Divisions

The following four divisions of OCFO? will require financial support:

2.1.1 BGP - PBS Financial Services Division (BGP)

The PBS Financial Services Division coordinates the financial audits of the Public Building Service (PBS) and provides expert advice on accounting procedures and policies that impact financial operations of the Federal Buildings Fund (FBF). BGP is also responsible for centrally performing mitigating controls on high risk populations and balances to ensure financial information is timely, accurate, and consistent throughout PBS.

The PBS Financial Services Division (BGP) identified under 2.1.1 of the SOW relies on 5 financial management teams. Below is a summary of the teams and their responsibilities:

Team ULO (unliquidated obligations) - Responsible for ensuring contract awards and award modifications are recorded accurately and timely. As part of this responsibility, team ULO reviews and reports on contract variances between the PBS contract writing system (EASi) and the GSA financial management system (Pegasys), manages the ULO semi-annual and high risk reviews, prepares worksheet adjustments of unrecorded obligations, monitors and reviews energy savings performance contracts (ESPCs), and serves as subject matter experts for EASi and Pegasys issues and systems enhancements.

Team RWA (Reimbursable Work Authorizations) - Responsible for ensuring the validity of RWAs and the accuracy of the unfilled customer order (UFCO) balance. As part of this responsibility, team RWA manages the UFCO semi-annual and high risk reviews, prepares worksheet adjustments of unrecorded balances, manages the RWA mailbox, reviews and ensure proper accounting treatment for pricing deviations of agency-funded shell transactions via an RWA, monitors RWA chargebacks, issues RWA status reports, and assists PBS in ensuring the accuracy of RWA performance metrics.

Team Property - Responsible for the accurate accounting and recording of PBS buildings, construction projects, and personal property. As part of this responsibility, team Property reviews multi-asset projects and large dollar construction projects, issues a weekly construction in process report, performs reviews of completed and smaller dollar projects, compares data on PBS' building inventory in REXUS to Fixed Assets financial information, and prepares worksheet adjustments for any actions needed but not recorded in Fixed Assets.

Team Lease - Responsible for the accurate accounting and recording of PBS leasing actions. As part of this responsibility, team lease issues a lease expense and revenue accruals report, performs lease classification analysis over PBS leases, prepares monthly revenue and expense tax accruals, prepares footnote disclosures for the GSA Agency Financial Report including building logic of schedules for lease obligations and minimum revenue guarantee, creates the necessary amortization tables, submits worksheet adjustments, analyzes and books special financial terms for new leases and Occupancy Agreements (i.e. free rent, step rent, broker commission credits, capital leases), and supports the REXUS to Pegasys interface.

Team EL (Environmental Liabilities) - Responsible for the accurate accounting and recording of PBS environmental liabilities. As part of this responsibility, team EL compiles EL adjustments for proper recording, performs an environmental coding compliance review, performs reconciliation of REXUS building data as compared to asbestos liability criteria, reviews square footage, building status and year built changes, prepares worksheet adjustments such as reclassification of environmental-related cleanup costs and asbestos/non-asbestos liabilities, performs manual fixes for IRIS to Pegasys interface issues, issues a quarterly environmental liabilities report, prepares EL-related footnote disclosures, prepares liability estimation sensitivity analysis, reviews asbestos surveys, and hosts environmental network meetings.

2.1.2 BGA - Accounting and Financial Reporting Division (BGA)

The Accounting and Financial Reporting Division reviews and analyzes the general ledger and associated records needed to record, report, control, and monitor the financial resources, assets, liabilities, costs, obligations, and income for which GSA is accountable. The division meets internal and external statutory and regulatory reporting requirements including the year end audited financial statements.

2.1.3 BID - PBS Analytics Division (BID)

This office develops the top line revenue figure that PBS uses to justify its entire Federal Buildings Fund (FBF) budget submission and ensures that revenue collected supports the budget and tracks the financial performance of the PBS inventory. BID monitors and tracks the PBS rent bill collection process and ensures that revenue collected meets the budget authority allowed to the FBF. The PBS Analytics Division also develops revenue estimates to support the FBF budget submission and monitors the relationship between revenue and expenses and measure the affordability of the PBS leasing process.

2.1.4 BGI - Internal Controls Division (BGI)

GSA is responsible for establishing and maintaining effective internal control and financial management systems that meet the objectives of the Federal Managers' Financial Integrity Act (FMFIA). The requirements for this effort are defined in the Office of Management and Budget (OMB) Circular A-123, Management's Responsibility for Internal Control.

The Internal Controls Division (BGI) implements the requirements of OMB Circular A-123 and conducts assessments defined under appendices A, B, C, and D of the circular.

2.2 OCFO Systems

The Government will provide contract personnel with access to Government systems required to complete the tasks. The required Government systems are described below.

RETA - The RWA Entry & Tracking Application (RETA) was unveiled in May 2006. It is a web based application that serves the Public Buildings Service as a centralized repository for Reimbursable Work Authorization (RWA) project information and management. RWA data entered RETA interfaces directly with the OCFO's Billing and Accounts Receivable (BAAR) application to facilitate billing and collections of RWA projects.

EASi - PBS Electronic Acquisition System Integration (EASi) project is the new acquisition

system for all of PBS. EASi provides a PR, Solicitation, and Award workflow tool to help complete everyday tasks and streamline the paperwork processes. The goal is to enter new contract actions into the EASi platform and migrate existing active Comprizon actions to the new system as needed using an individual user migration plan approach.

Business Intelligence Framework - Allows uses to create easy, user friendly queries and perform data analysis without needing to write complex SQL queries. This reporting tool provides users the ability to execute predefined reports (canned reports) or create custom reports (ad hoc reports) using Business intelligence universes. The reports can be either scheduled or executed individually and exported as an Excel spreadsheet, PDF or commaseparated value (CSV) file. In addition, Business Intelligence provides capabilities to create dashboards based on predefined metrics and key performance indicators to analyze business goals and performance. Business Intelligence combines tools for performance management, reporting, querying and analysis and data integration all based on the same Business intelligence platform for one consolidated source of data, accessible nationwide.

GREX - GSA Real Estate Exchange (Grex) is a mission critical system that requires a leasing specialist to perform essential lease procurement tasks to award a lease as well as perform post occupancy service consistent with National policy and guidance, alignment with gPM principles of project management/ scheduling/ task completion and provides vital lease and productivity data collections for future lease process improvement.

OATool - Occupancy Agreement (OA) Tool is a record of understanding between a client agency that uses space and the agency that controls the owned or leased space. OA Tool is a web-based application that enables a user to create an Occupancy Agreement for a client agency. OA Tool assists users in creating multiple scenarios of an OA to be presented to the client agency. Space and parking used by the client agency, space, costs, rental rates and other related information is documented and stored in the multiple scenarios of rental agreement.

REXUS - Real Estate Across America (REXUS) is an enterprise inventory and lease payment system used by PBS. Deployed in July 2011, it was designed to align with PBS business processes and interface seamlessly with other PBS systems such as eLease, OA Tool and eSmart. REXUS provides tools to manage projects, buildings, leases, agency space assignments (ASAs) (formerly known as CBRs) and OA finalizations. REXUS provides user-specific home pages and notifications to support the management of workflow and offers a rich reporting capability with dozens of filters and options to customize any report and quickly get the information needed.

FMIS - The Financial Management Information System (FMIS) is a data warehouse of GSA financial data that provides users with a medium to obtain historical NEAR (National Electronics Accounting Reports system) as well as current Pegasys financial information. It also acts as a data store, providing detailed and summarized data for various systems in different services of GSA. FMIS-ADS and PCB-ADS are modules within FMIS that allow users to submit batches for making accounting distribution code changes.

IRIS - The Inventory Reporting Information System (IRIS) is a software application which supports two business lines: the Office of Real Property Asset Management (RPAM) and the Office of Energy and Environment. For the Real Property Asset Management Division, IRIS manages the estimated cost of building projects related to repairs and alterations and new construction. For the Office of Energy and Environment, IRIS tracks the status of safety

deficiencies identified during Occupational Safety and Health Administration (OSHA) and Safety & Environmental Management (SEM) survey inspections. In Region 9, Portfolio Management and Property Development, Service Centers and Field Offices all use IRIS to estimate and manage BA51, BA54 and BA55 funding projects.

BAT - the Building Assessment Tool (BAT) is a tool used to assess and analyze the total dollar reinvestment requirements of its real property portfolio deficiencies in order to develop an appropriate asset strategy. BAT was developed as a module with the Inventory Reporting Information System (IRIS).

ePM - The enterprise Project Management (ePM) system serves as a project management platform for GSA staff, contractors, and customer team members. The core software product (Proliance by Meridian Systems) is a robust project management solution containing dozens of modules to track projects throughout their entire lifecycles.

Pegasys - Pegasys is GSA's core financial system that supports funds management (budget execution and purchasing), credit cards, accounts payable, disbursements, standard general ledger and reporting. Pegasys is a web-based integrated financial management system, provides the tools needed to effectively manage the financial and administrative operations of GSA. Pegasys offers extensive functionality to record financial planning and purchasing events within a state-of-the-art Federal Financial System.

2.3 Contract Type

This is a "labor hour" type task ordercentract type. The Government intends to establish up to two labor—hour contract type task orders under 00CORP The Professional Services Schedule for Financial Services—Special Item Number (SIN) 520 11 Accounting. Pricing will be based GSA Professional Services Schedule (00Corp).

3.0 TASKS

3.1.1.1

The government may award tasks 3.2 (BGA) and 3.4 (BGI) to qualified small disadvantaged businesses.

3.1 Financial Audit Coordination In Support of PBS Financial Services Division (BGP)

The objectives of the PBS Financial Services Division (BGP) is to coordinate the financial audits of the Public Building Service (PBS) and provides expert advice on accounting procedures and policies that impact financial operations of the Federal Buildings Fund (FBF). BGP has in place and is responsible for centrally performing mitigating controls on high risk populations and balances to ensure financial information is timely, accurate, and consistent throughout PBS. The outcomes include accurate and timely PBS financial data and reporting in the areas of unliquidated obligations, reimbursable work authorizations, property, leasing, and environmental liabilities. The tasks below support the objectives and outcome.

3.1.1 Statistical Support for accounting estimates and business processes (CLINs 0001, 1001, 2001, 3001, 4001)

The contractor shall provide statistical support to PBS related to accounting and

0	auditing of PBS financial and property accounts	
3.1.1.2	The contractor shall provide consulting services for project review sampling criteria	
3.1.1.3	The contractor shall provide general business process reengineering advice	
3.1.1.4	The contractor shall make recommendations based on statistical analysis to support PBS internal and external management reviews	 Formatted: Font: (Default) Arial, 11 pt
3.1.1.5	The contractor shall provide statistical support and estimates for annual audits of	Formatted: Font: (Default) Arial, 11 pt
	financial property accounts	
3.1.1.6	The contractor shall perform reviews and analyze the annual environmental liabilities	Formatted: Font: (Default) Arial, 11 pt
	sensitivity analysis, asbestos surveys and cost analysis	 Formatted: Font: (Default) Arial, 11 pt
3.1.1.7	The contractor shall perform a statistical sampling of populations to determine	Formatted: Font: (Default) Arial, 11 pt
	materiality based on an understanding of FASAB accounting standards in order to provide sound analysis.	 Formatted: Font: (Default) Arial, 11 pt
3.1.1.8	The contractor shall analyze accounting data, recommend solutions and accounting	Formatted: Font: (Default) Arial, 11 pt
	treatments, and present the analyses to management	 Formatted: Font: (Default) Arial, 11 pt
3.1.1.9 <mark>.</mark>	The contractor shall develop methodologies to project future expenses	Formatted: Font: (Default) Arial, 11 pt
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3.1.1.1	The contractor shall develop methodologies to determine the financial statement impact of various accounting treatments	
3.1.1.1		Formatted: Font: (Default) Arial, 11 pt
1	estimate the potential financial liability to GSA of environmental liabilities	Formatted: Font: (Default) Arial, 11 pt
3.1.1.1	The contractor shall develop and implement procedures to create schedules and	Formatted: Font: (Default) Arial, 11 pt
	amortization schedules with accurate amounts based on accounting requirements	Formatted: Font: (Default) Arial, 11 pt
3.1.1.1	<u> </u>	Formatted: Font: (Default) Arial, 11 pt
	accounts	Formatted: Font: (Default) Arial, 11 pt
3.1.1.1	The contractor shall determine and use statistical techniques to estimate standard	Formatted: Font: (Default) Arial, 11 pt
'	error rates and make projections of financial account balances for quarterly and annual financial statements	
3.1.1.1	The contractor shall provide a qualified expert Statistician with an advanced degree and advanced accounting experience (such as CPA, inactive CPA, former CPA, or equivalency)	
3.1.2. Acc 2002, 300	ounting and Analytical Support for Financial Statement Accounts (CLINs 0002, 1002, 2, 4002)	
3.1.2.1	The contractor shall investigate audit issues.	
3.1.2.2	The contractor shall review and analyze accounts.	
3.1.2.3	The contractor shall provide accounting and analytical support to PBS related to property accounts.	
3.1.2.4	The contractor shall create monthly worksheet adjustments.	
3.1.2.5	The contractor shall answer queries and provide guidance and training to Regional CFO offices on how to use Business Intelligence (BI) Framework and financial tools such as FMIS and IRIS.	
3.1.2.6	The contractor shall create and maintain complex Access databases.	
3.1.2.7	The contractor shall perform building inventory analysis to find any potential properties still carried on PBS' books that have been disposed, transferred or demolished.	Formatted: Font: (Default) Arial, 11 pt

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3.1.2.8	The contractor shall perform a physical inventory of CIP, Fixed Assets, Personal Property, Leasehold Improvement, artwork, and property transfer and sales exchange.	
3.1.2.9	The contractor shall support accounting transactions involving property transfer and sales exchange.	
3.1.2.10	The contractor shall provide support for PBS Property Mailbox for Regional Inquiries.	
3.1.2.11	The contractor shall provide support for systems to setup and maintain Energy Savings Performance Contracts	
3.1.3 Accou 4003)	nting and Analytical Support related to RWAs (CLINs 0003, 1003, 2003, 3003,	
3.1.3.1	The contractor shall review the RWA Entry & Tracking Application (RETA) and GSA's financial accounting application to ensure the validity and accuracy of the financial information.	
3.1.3.2	The contractor shall recommend RWAs that should be closed,	Formatted: Font: (Default) Arial, 11 pt
3.1.3.2	The contractor shall recommend RWAS that should be closed.	Formatted: Font: (Default) Arial, 11 pt
3.1.3.3	The contractor shall update and maintain the records in RETA for	Formatted: Font: (Default) Arial, 11 pt
0.1.0.0	completeness and accuracy.	Formatted: Font: (Default) Arial, 11 pt
	-	
3.1.3.4	The contractor shall review variances in financial systems and recommend	Formatted: Font: (Default) Arial, 11 pt
	solutions	Formatted: Font: (Default) Arial, 11 pt
3.1.3.5	The contractor shall update RWA and open item financial records,	Formatted: Font: (Default) Arial, 11 pt
0.1.0.0	The contractor chair apacto 13777 and open term interioral records,	Formatted: Font: (Default) Arial, 11 pt
3.1.3.6	The contractor shall prepare a variance report of Unliquidated Obligations	Formatted: Font: (Default) Arial, 11 pt
0.1.0.0	(ULOs) from Pegasys vs. EASi.	
	(0200) Holli i Ogudyo vo. 2701.	Formatted: Font: 11 pt
3.1.4 Strate	gic Accounting and Operational Support (CLINs 0004, 1004, 2004, 3004, 4004)	Tornacca. Forc. 11 pc
		Formatted: Font: 11 pt
3.1.4.1	The contractor shall assist with the development of accounting policy	Formatted: Font: (Default) Arial, 11 pt
	research.	Formatted: Font: (Default) Arial, 11 pt
3.1.4.2	The contractor shall provide accounting and financial standards review and	Formatted: Font: (Default) Arial, 11 pt
3.1.4.2	analysis,	Formatted: Font: (Default) Arial 11 pt
	anarysis.	Formatted: Font: (Default) Arial, 11 pt
3.1.4.3	The contractor shall provide cost allocation,	Formatted: Font: (Default) Arial, 11 pt
		Formatted: Font: (Default) Arial, 11 pt
3.1.4.4	The contractor shall provide audit planning.	Formatted: Font: (Default) Arial, 11 pt
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3.1.4.5	The contractor shall provide financial systems analysis.		Fo	rmatted: Font: (Default) Arial, 11 pt
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3.1.4.6	The contractor shall evaluate of financial processes and procedures.		Fo	rmatted: Font: (Default) Arial, 11 pt
1			Fo	rmatted: Font: (Default) Arial, 11 pt
3.1.4.7	The contractor shall provide worksheet adjustment review and preparation.		Fo	rmatted: Font: (Default) Arial, 11 pt
1	,		Fo	rmatted: Font: (Default) Arial, 11 pt
3.1.4.8	The contractor shall validate PBS income and expense reports,		Fo	rmatted: Font: (Default) Arial, 11 pt
0.1110	The solitions of all validate 1 Be meetine and expense reports.		Fo	rmatted: Font: (Default) Arial, 11 pt
3.1.4.9	The contractor shall provide support for the annual General and		Fo	rmatted: Font: (Default) Arial, 11 pt
0.11110	Administrative (G&A) Workload Survey as directed.	_	Fo	rmatted: Font: (Default) Arial, 11 pt
1	, tallimonative (early) tronticate early as anostosis			The Control (Deliant) / mai, 12 pc
3.1.4.10	The contractor shall provide support to validate the G&A cost distribution.		Fo	rmatted: Font: (Default) Arial, 11 pt
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3.1.4.11	The contractor shall provide support for Energy Savings Performance		Fo	rmatted: Font: (Default) Arial, 11 pt
^	Contracts Project set-up and review.		Fo	rmatted: Font: (Default) Arial, 11 pt
· I				www.thad. Fast. (Dafa.ilk) Asial 11 st
3.1.4.12	The contractor shall provide support for deferred maintenance Reporting,		\succ	rmatted: Font: (Default) Arial, 11 pt
1			\succeq	rmatted: Font: (Default) Arial, 11 pt
3.1.4.13	The contractor shall provide support written qualitative and quantitative		FO	rmatted: Font: (Default) Arial, 11 pt
	impact of current and emerging accounting standards from authoritative			
	accounting standard-setting sources on specified accounts.		Fo	rmatted: Font: (Default) Arial, 11 pt
<u> </u>			Fo	rmatted: Font: 11 pt
3.1.5 Finance 3005, 4005)	cial Reporting and Automated Reconciliation Support (CLINs 0005, 1005, 2005,			
A			Fo	rmatted: Font: 11 pt
3.1.5.1	The contractor shall develop and maintain automated queries that generate		Fo	rmatted: Font: (Default) Arial, 11 pt
	headquarter and regional reports,		Fo	rmatted: Font: (Default) Arial, 11 pt
3.1.5.2	The contractor shall provide support to develop and to maintain queries to		Fo	rmatted: Font: (Default) Arial, 11 pt
	reconcile discrepancies across various information systems on a monthly			
	basis.		Fo	rmatted: Font: (Default) Arial, 11 pt
3.1.5.3	The contractor shall produce data extracts for various types of analysis as		Fo	rmatted: Font: (Default) Arial, 11 pt

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directed.

environmental projects

3.1.6.1

3.1.6 Cost Analysis and Automated Tracking Support (CLINs 0006, 1006, 2006, 3006, 4006)

The contractor shall provide cost analysis and automated tracking support of

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- 3.1.7.2 The contractor shall provide analytical support of lease expense adjustments and occupancy agreement revenue adjustments.
- 3.1.7.3 The contractor shall create straight-line amortization schedules for noncancelable leases with Step Rent, Free Rent or Broker Commission Credits.
- 3.1.7.4 The contractor shall create monthly schedules of needed straight-line adjustments compared to cash to be booked in the official accounting system.

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3.1.7.5	The contractor shall develop and maintain queries to compare lease expense	Formatted: Font: (Default) Arial, 11 pt
3.1.7.0	and OA revenue adjustments in the official accounting system with straight- line amortization schedules based on generally accepted accounting principles.	Tormatted: Folia. (Belaut) Alai, 11 pt
3.1.7.6	The contractor shall provide analysis of data from the new lease data system (REXUS) to determine if changes in lease terms have occurred that would require changes to expense and revenues adjustments in the official accounting system.	
3.1.7.7	The contractor shall support lease classification analysis.	Formatted: Font: (Default) Arial, 11 pt
3.1.7.8	The contractor shall support the production of monthly, quarterly and annual reports of expected and actual adjustments by Region, lease, and OA.	
3.1.7.9	The contractor will assist in developing and implementing recommendations for FASAB Proposed Standards	
3.1.7.10	The contractor will prepare necessary reports of recommendations for Implementing FASAB Proposed Standards	
3.1.7.11	The contractor shall support the development of the future minimum lease payments & future minimum revenue footnote Disclosures and will create a query to provide a complete and accurate population of leases requiring disclosure and develop a schedule that is complete and accurate	
1.8_Specia	alized MS Access Programming Support (CLINs 0008, 1008, 2008, 3008, 4008)	
3.1.8.1	The contractor shall provide specialized MS Access programming support on an as-needed basis.	
3.1.8.2	The contractor shall provide MS Access technical support for maintenance,	Formatted: Font: (Default) Arial, 11 pt
	enhancements, and corrections as needed.	Formatted: Font: (Default) Arial, 11 pt
3.1.8.3	The contractor shall provide support as requested to automate manual	Formatted: Font: (Default) Arial, 11 pt
	processes.	Formatted: Font: (Default) Arial, 11 pt
3.1.8.4	The contractor shall provide expert MS Access experience, programming skills	Formatted: Font: (Default) Arial, 11 pt
	and abilities.	Formatted: Font: (Default) Arial, 11 pt

3.2 Review and Analyze the General Ledger and Associated Records In Support of Accounting and Financial Reporting Division (BGA)

The objectives of the Accounting and Financial Reporting Division (BGA) is to review and analyze the general ledger and associated records needed to record, report, control, and monitor the financial resources, assets, liabilities, costs, obligations, and income for which GSA is accountable. The outcomes include internal and external statutory and regulatory reporting requirements including the year end audited financial statements. The tasks below support the objectives and outcome.

3.2.1 Assessing Resolved Corrective Action Plans (CAPs) Support (CLINs 0009, 1009, 2009, 3009, 4009)

- 3.2.1.1. The contractor shall provide support services to assist with assessing resolved Corrective Action Plans (CAPs) to test that internal controls put in place are sufficient, effective, and continue to operate as designed
- 3.2.1.2 The contractor shall perform a root cause analysis assessment, propose process refinements and assist with implementation of improvements to the current procedures
- 3.2.1.3 The contractor shall analyze completed CAP actions to ensure root causes have been addressed and the risk of repeat findings is eliminated

3.3 Develop Revenue Figure In Support of PBS Analytics Division (BID)

The objectives of the PBS Analytics Division (BID) is to develop the top line revenue figure that PBS uses to justify its Federal Buildings Fund (FBF) budget submission and ensures that revenue collected supports the budget as well as tracking the financial performance of the PBS inventory. The outcomes include (1) performing a rent estimate rate analysis, identification of rent component drivers of change, and justification of the new rates/amounts that ensures major increases to the budget are accurate and prevents budget shortfalls due to overstated revenue projections; (2) performing a client space budget comparison, identification of variances between customer and GSA rent projections, and explanation of the root cause (occupancy) that provides early indicators of space releases and allows GSA time to incorporate adjustments into their own inventory system and rent projections; and (3) developing projections of broker commission credits and free rent periods, tracking and validating the data, and monitoring updates.

The tasks below support the objectives and outcome.

3.3.1 General and Specialized Reporting and Analytical Support (CLINs 0010, 1010, 2010, 3010, 4010)

3.3.1.1 The contractor shall provide general and specialized reporting

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3.3.1.2 The contractor shall provide analytical support for financial accounting and budget operations for GSA Real Estate

3.3.2 Develop and Maintain Business Intelligence Tools (CLINs 0011, 1011, 2011, 3011, 4011)

3.3.2.1 The contractor shall develop and maintain queries with the GSA/PBS data warehouse tools, primarily using the Business Intelligence (BI) Framework

3.3.2.2 The contractor shall generate data extracts and reports from various PBS data systems to support financial and budgeting activities,

3.3.3. Provide Revenue Analysis (CLINs 0012, 1012, 2012, 3012, 4012)

3.3.3.1 The contractor shall provide revenue analysis to identify abnormal rate and space changes in a national portfolio

3.3.3.2 The contractor shall perform validation of monthly Base Rent Estimate

3.3.3.3 The contractor shall investigate possible rate problems

3.3.3.4 The contractor shall analyze leased and owned inventory changes

3.3.3.5. The contractor shall investigate abnormal lease rate reports.

3.3.3.6 The contractor shall analyze line items of Broker Commission Credits (BCC) and Free-Rent data for inclusion in the annual Rent Estimate

3.4 Internal Reports and Control Support for Internal Controls Division (BGI)

The objectives of the Internal Controls Division (BGI) are to establish and maintain effective internal control and financial management systems that meet the objectives of the Federal Managers' Financial Integrity Act (FMFIA) and to implement the requirements of OMB Circular A-123, including conducting assessments defined under A-123 appendices. The outcomes include identifying improper payments, reporting accurate Improper Payments Elimination and Recovery Act of 2010 (IPERA) data in the annual financial report, timely issuance of the GSA Internal Control plan, ensuring internal control reviews are conducted in alignment with policy, preparing a root cause analysis for improper payment tables in the Agency Financial Report, accurately tracking all current year corrective action plans associated with the annual financial report, and conducting A-123 appendix A financial reporting testing. The tasks below support the objectives and outcome.

3.4.1 Purchase Card Transaction Testing (CLINs 0013, 1013, 2013, 3013, 4013)

The contractor shall perform purchase card transaction testing

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- 3.4.1.1 The contractor shall perform testing on Purchase Card samples on a quarterly basis.
- 3.4.1.2 The contractor shall perform analysis to identify trends associated with improper purchase card payments on a quarterly basis.

3.4.2 IPERA Reporting Support (CLINs 0014, 1014, 2014, 3014, 4014)

The contractor shall provide IPERA reporting support as follows:

- 3.4.2.1 The contractor shall assist in testing high risk programs for improper payments in accordance with OMB Circular A-123.
- 3.4.2.2 The contractor shall perform reconciliation between the database containing records of improper payments and the Accounts Receivable database for the payment recapture audit report.
- 3.4.2.3 The contractor shall gather samples requested by the for in support of the annual Improper Payment Reporting Audit (IPERA)
- 3.4.2.4<u>The contractor shall gather the documentation for sample testing of lease digests, Lease Actions, and Lease Amendments (LAs) from leasing database (GREX)</u>

3.4.3 Development and Issuance of the GSA Internal Control Plan (CLINs 0015, 1015, 2015, 3015, 4015)

The contractor shall support the development and issuance of the GSA Internal Control Plan<u>as</u> follows:

3.4.3.1 The contractor shall update the GSA organizational 5 year Internal Control Plan when needed.

3.4.4 Prepare Supporting Information for the Agency Financial Report (CLINs 0016, 1016, 2016, 3016, 4016)

The contractor shall prepare supporting information for the Agency Financial Report as follows:

- 3.4.4.1 The contractor shall prepare root cause analysis for improper payment tables in the Agency Financial Report
- 3.4.4.2 The contractor shall develop tables & populate figures for the Agency Financial Report

3.4.5 Support for the Management Control and Oversight Council (MCOC) (CLINs 0017, 1017, 2017, 3017, 4017)

The contractor shall provide support to the Management Control and Oversight Council (MCOC) activities as follows:

- 3.4.5.1 The contractor shall assist with audit findings resolution activity related to the annual external financial audit
- 3.4.5.2 The contractor shall track Notices of Findings and Recommendations (NFR) Audit Corrective Action Plan (CAP) for current year financial audit
- 3.4.5.3 The contractor shall maintain a google site to: track NFRs, actions, warehouse closure documentation i.e. support of activities to complete CAP steps
- 3.4.5.4 The contractor shall assist with compiling CAP related information as requested by external auditors.
- 3.4.5.5 The contractor shall compile PowerPoint presentations as needed by the MCOC

3.4.6 Provide A-123 Appendix A Support (CLINs 0018, 1018, 2018, 3018, 4018)
The contractor shall provide A-123 Appendix A Support

3.4.6.1 Support Appendix A-123 Testing, limited to gathering documentation for sample testing: lease digests, Lease Actions, and Lease Amendments (LAs) for our leasing database (GREX).

3.5 Surge for Financial Services Support including Financial Corrective Action Plans (CLINs 0019, 1019, 2019, 3019, 4019)

An Optional CLIN will be used for specific expertise requirements related to meeting the objectives of the OCFO Divisions. The expertise will vary based on the current need. The needs and or requirement may include assessments of the design of internal controls, risk assessment related to business areas, the design, planning and implementing of internal controls of the business areas along with process improvements, effectively mitigating accounting, internal control, and financial management weaknesses, and analyzing the root cause of the weakness to develop a methodology to correct the weakness or finding. OCFO will fund this CLIN as needed and based on audit resolution requirements which will be determined on an annual basis following the issuance of GSA's Annual Financial Report.

4.0 SAMPLE LABOR CATEGORIES ESTABLISHED LABOR REQUIREMENTS

Labor categories and staffing levels are left to the discretion of the contractor. Quotes shall include proposed staffing resources and labor categories required to meet the tasks defined in Section 3.0. Labor categories may include Project Manager, Senior Project Leader, Senior Specialist, Research Assistant, Research Specialist, Analyst (1, 2, and 3); Specialist (1, 2, and 3), Statistician, and 4) IT Reachback.

4.1 KEY PERSONNEL

Key Personnel will be identified by the Vendor. However, it is recommended that resumes for all key personnel performing under functional areas such as lease accounting and classification, property accounting, environmental accounting, RWA accounting, internal control experts, and business analytics experts be submitted. The Vendor may also propose other key personnel as they fit within the Vendor's organization.

4.2 CONTRACTORKEY PERSONNEL SUBSTITUTIONS/REPLACEMENTS

The Contractor shall notify the Government two weeks in advance of all substitutions and replacements. The following information shall be submitted the Government: a detailed explanation of the circumstances necessitating the proposed substitutions, complete resumes for the proposed substitutes, and any additional information requested by the COR or required by the task order.

Proposed substitutes/replacements should have comparable qualifications to those of the person(s) being substituted/replaced. The Contractor shall provide 2 weeks' notice; provide resumes and references of replacements with same skill sets, education, certifications, or better.

4.0 ESTABLISHED LABOR REQUIREMENTS

Labor categories and staffing levels are left to the discretion of the contractor. Submissions—should include proposed staffing resources and labor categories required to meet the tasks—defined in Section 3.0. Labor categories may include Project Manager, Senior Project Leader,—Senior Specialist, Research Assistant, Research Specialist, Analyst (1, 2, and 3); Specialist (1,

2, and 3) and IT Reachback.

5.0 CONTRACTOR FURNISHED EQUIPMENT

The Contractor shall provide on-site employees with laptops when HSPD-12 clearances required by applicable Security Clearance directives, are provided.

6.0 LOCATION AND HOURS OF WORK

The Contractor <u>mayean</u> perform all work from on-site locations at GSA Central Office, at approved telework locations, at approved virtual sites, and at the contractor's site. Telework and virtual agreements will be coordinated between and at the discretion and approval of the COR and the contractor on a case by case basis. Contracting Officer's Representative (COR) and the contractor will coordinate virtual arrangements and telework schedules must be approved on a case-by-case basis by the based on proper supervision, the sensitivity of the data, and information being handled.

The onsite location is:

GSA Central Office 1800 F Street NW Washington, DC 20405

The following work schedule is applicable to contract employees:

Days of operation are Monday through Friday. Work shall not be required on the following Federal holidays or on days observed in lieu thereof:

New Year's Day Martin Luther King Day President's Day
Memorial Day Independence Day Labor Day
Columbus Day Veteran's Day Thanksgiving Day

Christmas Day Inauguration Day (2021; Applicable to Washington DC metro area

only employees)

Holidays that fall on Saturday are observed on the previous Friday. Holidays that fall on Sunday are observed on the following Monday.

The contract work hours shall range between 6:00 a.m. to 6:00 p.m., Monday through Friday, excluding holidays and days on which the Government is closed, when the contractors will follow GSA's policies for closure. Actual tour of duty may vary for each contract employee as determined by the Contractor on-site supervisor and the Contracting Officer's Representative (COR).

7.0 AD HOC OR SITUATIONAL TELEWORK

The Federal telework program and policies does not cover Federal contractors. However, this does not prohibit and should not prevent contractor employees from teleworking as appropriate. This provision authorizes telework in the event of hazardous road conditions in the winter months, an office move, a COOP exercise, closure days, virtual agreements, situations that benefit both parties, or an emergency. Telework arrangements for contractors should be negotiated with both the contractor's own employer and with the Task Order Contracting Officer Representative and Contracting Officer so policies and procedures are in agreement with all parties. Telework agreement must be coordinated on a task by task basis as needed.

Teleworking must be approved by the Task Order Contracting Officer's Representative. A report of

telework activities prepared by the contractor employees and submitted by the Program Manager to the Task Order Contracting Officer Representative is due within 3 business days after end of the month.

7.08.0 PERIOD OF PERFORMANCE

The period of performance for this task order is for one base year period, with four one-year options. The anticipated start date is February 15, 2018.

8.09.0 DELIVERABLES

Contractor shall provide the following deliverables:

9.1 Monthly Report

The contractor will provide a monthly report to the COR that summarizes the status of all completed and open work as stated in Section 8.79.6:

Division	Item	PWS SOW Re- ference	Deliverable/Event	Deliverable Description	Due By	Distribu- tion
3.0 Task Do	elivera	ables				
ОФБО	1	8.2 9.2	Kick Off Meeting	Kick Off Meeting	Within seven (7) calendar days after task order award/exercise option	COR, GSA Management
ОФБО	2	8.39.2.1	Agendas and Presentations for Kickoff Meeting	Agendas and presentations for Entrance Conference	Proposed Agenda due at least four (4) business days prior to the conference; COR approved Agendas to be distributed to all meeting participants at least one business day (24 hours) prior to the conference	COR, GSA Management
O¢FO	3	8. 4 <u>9.3</u>	Meetings with the COR	Meeting	As needed at the COR's discretion	COR

ОФГО	4	8.5 <u>9.4</u>	Status Meetings with GSA Management and COR	Meeting	At the discretion of the COR	COR, GSA Management
O¢FO	5	8.5 <u>9.4</u> and 8.6 <u>9.5</u>	Agenda for: Status Meetings with GSA Management and COR and the High- Level Meetings	Agenda	By three (3) business days prior to the scheduled meeting; COR approved Agendas to be distributed to all meeting participants at least one business day (24 hours) prior to the meeting	COR, GSA Management
O¢FO	6	8.6 9.5	High-Level Status Meetings	Status of Project	Monthly	COR, GSA Management
O¢FO	7	8.7 9.6	Monthly-Progress Reports	Progress on Project <u>Task</u>	Five (5) business days after the end of the reporting month	COR
<u>o¢fo</u>	<u>8</u>	9.7	<u>Timesheets</u>	Time Sheets Biweekly Activity	Timesheets are due within 3 business days after the end of the biweekly period	COR
O¢FO	<u>89</u>	6.5 <u>6</u>	Report of Telework Activities	A report of telework activities prepared by the contractor employees and submitted by the Program Manager to the Task Order Contracting Officer	At the end of each telework dayDue within 3 business days after end of the month.	COR, CO
O¢FO	9 10	<u>109</u> .0	Draft Transition Plan	A draft Transition Plan proposed by the contractor for the migration of current systems and operations.	January 8, 2018/Include vith quote.Within one (3) business day of after award.	COR, CO
O¢FO	10 <u>11</u>	9 <u>10</u> .0	Final Transition Plan	A finalized Transition Plan proposed by the contractor and for the migration of current systems and operations.	Within five (5) business days after awardkickoff meeting.	COR, CO

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BGP - Property Team	11 <u>12</u>	3.1.2.6	Database Maintenance for Accounts	Maintain and update Access database tables for real property accounts and transactions	9th of the Month	COR, GSA Manageme nt
BGP - Property Team	12 13	3.1.2.4	Monthly Worksheet Adjustment File	Create and submit monthly worksheet adjustment files for all property accounts (real, personal, software, artwork, land)	9th of the Month	COR, GSA Manageme nt
BGP - Property Team	13 14	3.1.2.4	Monthly Batch File	Create and submit batch file to enter all property adjustments necessary into the financial system	20th of the Month	COR, GSA Manageme nt
BGP - Property Team	4415	3.1.2.2 3.1.2.3 3.1.2.4	Regional Review for Worksheet Adjustments	Review all CIP(Construction in Process) Quarterly Survey projects for assigned regions and submit any necessary worksheet adjustments needed for project completions	7th of the Month	COR, GSA Manageme nt
BGP - Property Team	15 16	3.1.2.3 3.1.2.4	Multi-asset Tracking Report	Run and distribute Multi-Asset Tracking Report	10th of the Month	COR, GSA Manageme nt
BGP - Property Team	16 17	3.1.2.3 3.1.2.4	Multi-asset PDF file for Team	Run and distribute Multi-Asset PDF file of upcoming substantial completion dates	28th of the Month	COR, GSA Manageme nt
BGP - Property Team	17 18	3.1.2.7	REXUS file	Run and post the Building Inventory Report from REXUS system.	1st of the Month	COR, GSA Manageme nt

BGP - Property Team	18 <u>19</u>	3.1.2.5	Fixed Asset & IRIS system variances	-	Weekly on Mondays, except holidays, then Tuesday	COR, GSA Manageme nt
BGP - Property Team	19 20	3.1.2.3 3.1.2.4 3.1.2.11	Energy Savings Performance Contract Macro Data Output and Written Report	_	Weekly on Mondays, except holidays, then Tuesday	COR, GSA Manageme nt
BGP - Property Team	20 21	3.1.2.3 3.1.2.4	Construction in Progress (CIP) Weekly Report	Run and distribute CIP Weekly Report	Wednesday of each week, except holidays	COR, GSA Manageme nt
BGP - Property Team	21 22	3.1.2.10	Maintain Public Building Service (PBS) Property Inbox Emails	Daily - Monitor PBS Property Inbox and respond to regional inquiries as necessary	Daily response required within 24 hours of receipt of email	COR, GSA Manageme nt
BGP - Property Team	2223	3.1.2.3 3.1.2.4	REXUS/Fixed Asset Comparison File	Create comparison file from building inventory system to financial system and analyze external information provided to conclude on proper accounting changes needed for building inventory	10th of the 1st and 3rd months in each quarter	COR, GSA Manageme nt
BGP - Property Team	23 24	3.1.2.3 3.1.2.4	CIP (Construction in Process) Quarterly Survey	Create questions to distribute to assigned regions for CIP Quarterly Survey projects, analyze the regional responses, and conclude on if the CIP balance is properly reflected for those projects	6th of the 1st month in each quarter	COR, GSA Manageme nt

BGP - Property Team	2 4 <u>25</u>	3.1.2.3 3.1.2.4	CIP Quarterly Survey Management Reviews	Perform management level reviews of the CIP. Reviews Quarterly Survey Results	8th of the 1st month in each quarter	COR, GSA Manageme nt
BGP - Property Team	<u>2526</u>	3.1.2.3 3.1.2.4	Completed Review	Create the high risk report of substantial completion dates that have been erroneously entered into the inventory or financial system, distribute to the regions, analyze their responses and conclude if the substantial completion dates are correct, submit worksheet adjustments to ensure any needed changes are properly reflected in the inventory or financial system as applicable	Annually - April 6th and Oct 6th	COR, GSA Manageme nt
BGP - Property Team	26 27	3.1.2.3 3.1.2.4	below Capitalization Threshold	Create the report of capitalized real property projects that are below the capitalization threshold, distribute to the regions, analyze their responses and conclude if the projects should remain capitalized or be changed to expensed projects, submit worksheet adjustments to ensure any needed changes are properly reflected in the inventory or financial system as applicable	April 6th and Oct 6th	COR, GSA Manageme nt

BGP - Property Team	2728	3.1.2.3 3.1.2.4		Create the report of real property capitalized projects in CIP that have had no financial activity in the previous 12mo, distribute to the regions, analyze their responses and conclude if the projects should remain capitalized or be changed to property write-offs, submit worksheet adjustments to ensure any needed changes are properly reflected in the inventory or financial system as applicable	Annually - April 6th and Oct 6th	COR, GSA Manageme nt
BGP - Property Team	28 <u>29</u>	3.1.2.8	Personal Property Review	Perform the personal property physical inventory analysis for Central Office inventory	Annually - August 30th	COR, GSA Manageme nt
BGP - Property Team	29 30	3.1.2.3 3.1.2.4	Leasehold Improvement Validation Report	Extract the data needed for the leasehold improvement validation	Annually - May 30th	COR, GSA Manageme nt
BGP - Property Team	30 <u>31</u>	3.1.2.3 3.1.2.4	Multi-asset datacall	Lead the datacall to identify any new multi-asset projects	Annually - May 30th	COR, GSA Manageme nt
BGP - Property Team	31 32	3.1.2.3 3.1.2.4	SFFAS 44 Data Call	Perform and Analyze the results from the SFFAS 44 datacall for partial impairment of assets and make recommendations for the accounting transactions needed	Annually - May 30th	COR, GSA Manageme nt

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BGP - Property Team	3233	3.1.2.1	Sample Requests from external auditors	Prepare requests from the external auditors for their sample requests (involves requesting regional information, analyzing that information, and providing explanations/conclusi ons to give to the external auditors)	Varies - 1 day prior to auditor's requested due date	COR, GSA Manageme nt
BGP - Property Team	<u>3334</u>	3.1.2.1	Building Report	Create comparison of building inventory with financial data for external auditors	Varies - 1 day prior to auditor's requested due date	COR, GSA Manageme nt
BGP - Property Team	34 <u>35</u>	3.1.2.2 3.1.2.7	Valid Accounting Fransaction Analysis (VAT) Analysis	Compile all accounting transactions related to all property accounts for external auditors	Varies - 1 day prior to auditor's requested due date	COR, GSA Manageme nt
BGP - Property Team	35 36	3.1.2.3 3.1.2.4	File Extraction and Report Analyzing accounting VAT transactions	Extract and analyze accounting VAT transactions from the financial system for specific projects/buildings/acc ounts	Due 1 business date after requested	COR, GSA Manageme nt
BGP - Property Team	3637	3.1.2, 3.1.2.9	Regional Transaction VAT Recommendations With Supporting Documentation	Have the ability to support the regions in Property exchange Property Transfer,, Property swap, customer funded real property transaction, including creating and submitting the needed documentation to ensure the transactions are posted properly in the financial system	Due 5 business days after requested	COR, GSA Manageme nt

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BGP - Property Team	37 38	3.1.4.13	Transaction Papers	Write White, Concept and Position Papers analyzing unique real property transactions and supporting the accounting transactions that were made for that agreement	Due 5 business days after requested	COR, GSA Manageme nt
BGP - Property Team	3839	3.1.6.10, 3.1.1.7	ASAB Analysis and Recommendations White Paper	Have the ability to interpret FASAB standards and provide recommendations on the proper accounting transactions for specific real property transactions using FASAB citations, work with statistician as needed	Due 3 business days after requested	COR, GSA Manageme nt
BGP - RWA Team	39 40	3.1.3.2 3.1.3.5	RWA Report	Review of existing RWAs in BGPs internal audits	Quarterly - Feb 28th, April 30th, July 31st, and September 30th	COR, GSA Manageme nt
BGÞ - RWA Team	4041	3.1.3.1 3.1.3.4	Daily RWA Variance Report	Updating, maintaining, and reviewing variances related to RWAs within RETA and Pegasys is on-going throughout the fiscal year	Daily	COR, GSA Manageme nt
BGP - RWA Team	41 <u>42</u>	3.1.3.3	Manage RWA mailbox	Respond to every email within a day	Within 24 hours of receiving an email	COR, GSA Manageme nt

BGÞ - Environme ntal Liabilities Team	4243	3.1.6.1	Deliverable: Annual Asbestos and Non- asbestos Sensitivity Analysis	Narrative report in MS Word with supporting calculations in MS Excel with references to PBS regional asbestos surveys; written documentation and supporting calculation files; references to professional publications	Annually - 31-Mar	COR, GSA Manageme nt
BGP - Environme ntal Liabilities Team	4344	3.1.1.6	Annual Environmental Projects Review	Prepares statistical sample of projects for review	Annually - 30-Apr	COR, GSA Manageme nt
BGP - Environme ntal Liabilities Team	4445	3.1.1.2 3.1.6.2	Review of Regional Responses during Annual Environmental Project Review	Perform review of regional responses during June to finalize for Qtr. End reporting. Document Q/Responses on Internal templates.	Annually - 30-Jun	COR, GSA Manageme nt
BGP - Environme ntal Liabilities Team	4 <u>5</u> 46	3.1.1.3 3.1.6.3	Finalize Reclassifications for Environmental Projects Reviewed	Populate internal templates multiple systems data sources to review/compare and perform analysis and reconciliations of project's financial and project information	Annually - 30-Jun	COR, GSA Manageme nt
BGP - Environme ntal Liabilities Team	<u>4647</u>	3.1.1.4 3.1.6.4	Team results for Environmental project reviews	Populate sheets for tracking purposes and recommendations	Ongoing	COR, GSA Manageme nt

BGP - Environine ntal Liabilities Team	47 <u>48</u>	3.1.1.5 3.1.6.5	Upload of templates	Uploading templates to MS Access for compilation of line item date for reclassification purposes and worksheet adjustment reporting	Quarterly - (1/9, 4/9, 7/9,10/9)	COR, GSA Manageme nt
BGP - Environme ntal Liabilities Team	4849	3.1.1.6 3.1.6.6	Environmental Liabilities Reports	Review all regional environmental quarterly due care documentation for completeness and accuracy.	Each QTR - 3rd month last 2 weeks	COR, GSA Manageme nt
BGP - Environme ntal Liabilities Team	4950	3.1.1.7 3.1.6.7	Prepare Regional IRIS/Open Items Environmental Reports	Compile IRIS and Open Items Environmental reports to be distributed to regions for Zonal Financial Management Director quarterly checklists based upon prescribed criteria.	Each QTR - 15th of 2nd month	COR, GSA Manageme nt
BGP - Environme ntal Liabilities Team	50 51	3.1.6.4 3.1.6.8	Document results of Environmental Liabilities Report reviews on PBS CO and BGP Checklist (G-sheet)	Populate g-sheet for tracking purposes and balance tracking	Quarterly (1/9, 4/9, 7/9,10/9)	COR, GSA Manageme nt
BGP - Environme ntal Liabilities Team	€4 <u>52</u>	3.1.6.8 3.1.1.9		Reviews performed during Quarter 1 thru Quarter 2 based upon submission of asbestos surveys by PBS regions. Internal templates to be populated documenting multiple systems sources of data for comparison. Mathematical verification and comparisons by building for reasonableness must	Annually - 31-Mar	COR, GSA Manageme nt

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				be conducted.		
BGP - Environme ntal Liabilities Team	52 <u>53</u>	3.1.1.10	Report of Analysis of financial and qualitative data from asbestos survey	Building blueprints are often evaluated with asbestos survey information and project locations evaluated for reasonableness. Data mining of financial information is critical and evaluating relevance by keywords and subject matter are instrumental in the analysis process.	Annually - 31-Mar	COR, GSA Manageme nt
BGÞ - Environme ntal Liabilities Team	53 <u>54</u>	3.1.1.11 3.1.6.9	Report of Asset (CIP/CAP) Analysis for compliance with FASAB 6 financial reporting (eff. 9/30/1997)	Perform review of asset balances for assets placed in service after 9/30/1997 in compliance with FASAB 6 to evaluate risk of capitalizing environmental costs.	Annually - 10-Oct	COR, GSA Manageme nt
BGP - Environme ntal Liabilities Team	5 4 <u>55</u>	3.1.1.12 3.1.5.2	Perform reconciliation of building inventory in compliance with Asbestos/Non- asbestos inventory criteria	Perform reconciliation of building inventory based upon Asbestos/Nonasbestos inventory criteria and provide report of changes.	Monthly	COR, GSA Manageme nt
BGÞ - Environme ntal Liabilities Team	55 56	3.1.1.13 3.1.5.2	Perform reconciliation of Land asset balances to track for Environmental purposes.	Perform reconciliation of Land SGL balances on a monthly basis to track for environmental purposes.	Monthly	COR, GSA Manageme nt

BGÞ - Environme ntal Liabilities Team	56 <u>57</u>	3.1.6.14 3.1.5.2	Monthly reconciliation of subsidiary VATs to Trial Balance for reporting purposes based upon prescribed criteria.	Perform monthly reconciliation of subsidiary VATS (SGLs 2995% and 6800%) to Trial Balance for worksheet reporting purposes based upon prescribed criteria.	Monthly	COR, GSA Manageme nt
BGP - Environme ntal Liabilities Team	57 <u>58</u>	3.1.1.15	of environmental iabilities, analysis of	A comprehensive overview of all environmental liability processes in conjunction with FASAB requirements and agency policies is instrumental in performing analysis of financial, building and project information	Annually - 30-Sep	COR, GSA Manageme nt
BGP - Lease Team	58 <u>59</u>	3.1.7.1, 3.1.1.12	Amortization Tables and Data Files for: Mid-Month 1, Mid- Month 2, and Worksheets	Developing and implement procedures to create schedules and amortize amounts using proper accounting requirements	By the 5th, 15th, and 25th of each month	COR, GSA Manageme nt
BGP - Lease Team	59 <u>60</u>	3.1.7.2	Amortization Schedules and Data Files for Mid-Month 1, Mid-Month 2, and Worksheets	Create schedules and amortize amounts using proper accounting requirements	By the 5th, 15th, and 25th of each month	COR, GSA Manageme nt

BGP - Lease Team	60 <u>61</u>	3.1.7.3	Lease Expense Adjustment Report: Mid-Month 1, Mid- Month 2, and Worksheets	The contractor shall provide analytical support of lease expense adjustments and occupancy agreement revenue adjustments. Support includes but is not limited to creating and maintaining multiple databases, straight-line amortization schedules for non-cancelable leases with Step Rent, Free Rent or Broker Commision Credits; creating monthly schedules of needed straight-line adjustments compared to cash to be booked in the official accounting system	By the 5th, 15th, and 25th of each month	COR, GSA Manageme nt
BGP - Lease Team	6162	3.1.7.4	Variance Analysis Report and Data File for Lease Expense Amortizations and OA Revenue Adjustments: Reviewing Valid Accounting Transactions (VAT)	Developing and maintaining queries to compare lease expense and OA revenue adjustments in the official accounting system with straight-line amortization schedules based on generally accepted accounting principles	By the 10th of each month	COR, GSA Manageme nt

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BGP - Lease Team	62 <u>63</u>		Analysis of Financial Statement Impact of Lease Terms from Rexus Mid-Month 1, Mid-Month 2, and Worksheets	Analysis of data from the new lease data system (REXUS) to determine if changes in lease terms have occurred that would require changes to expense and revenues adjustments in the official accounting system	By the 5th, 15th, and 25th of each month	COR, GSA Manageme nt
BGP - Lease Team	<u>6364</u>	3.1.7.6	Lease Classification Review Analysis Template	classification analysis	Complete a minimum of 2 lease classification reviews daily	COR, GSA Manageme nt
BGP - Lease Team	64 <u>65</u>	3.1.7.7	Report of Expected Amortization Tables Adjustments	Production of monthly, quarterly and annual reports of expected and actual adjustments by Region, lease, and OA.	By the end of each month	COR, GSA Manageme nt
BGP - Lease Team	65 <u>66</u>	3.1.7.8	Future Minimum Lease Payments & Future Minimum Revenue Footnote Disclosures	Develop a methodology to project future expenses & revenues	By June 30th and Sept 30th and ad hoc	COR, GSA Manageme nt
BGÞ - Lease Team	66 67	3.1.7.9, 3.1.1.9	Future Minimum Lease Payments & Future Minimum Revenue Footnote Disclosures by statistician	Project future expenses and revenues	By June 30th and Sept 30 th and ad hoc	COR, GSA Manageme nt
BGP - Lease Team		3.1.7.10, 3.1.1.10	Report of Methodology	Statistician develops a methodology to determine financial statement impact of various accounting treatments;	Annually by Sept 30th	COR, GSA Manageme nt

BGP - Lease Team	68 <u>69</u>	3.1.7.11, 3.1.1.3	Report on Recommendations for Business Process Improvement for Individual Financial Statement Accounts	Statistician must be able to provide general business process reengineering advice, and make recommendations based on statistical analysis to support PBS internal and external management reviews; and support annual audits of financial property accounts. The inancial and property accounts include but are not limited to Leasing, Construction in Process (Property) and Unliquidated Obligations (undelivered and delivered orders), and Unfilled Customer Orders.	Annually by Sept 30th	COR, GSA Manageme nt
BGP - Lease Team	69 <u>70</u>	3.1.7.11, 3.1.1.8	Report of Recommendations for Emerging and Present Accounting Issues	Statistician will be capable of analysing data, recommending solutions and accounting treatments, and presenting findings to management.	Annually by Sept 30th	COR, GSA Manageme nt
BGP - Lease Team	70 <u>71</u>	3.1.7.9 3.1.7.10	Report of Recommendations for Implementing FASAB Proposed Standards	Providing expert accounting advice as GSA moves to the new FASAB lease classification standard that will be coming out soon	Annually by Sept 30th	COR, GSA Manageme nt

BGP - Lease Team	71 <u>72</u>	3.1.7.9 3.1.7.10	Implementation of Recommendations for Implementing FASAB Proposed Standards	Assisting with mplementation of the new FASAB lease classification standard	Annually by Sept 30th	COR, GSA Manageme nt	
BGP - Lease Team	7273	3.1.8.1 3.1.8.2 3.1.8.3 3.1.8.4	Business Process Automation in MS Access	The contractor shall provide specialized MS Access programming support on an as-needed basis to include but not limited to technical support for maintenance, enhancements, and corrections as needed. The programmer may also be requested to automate manual processes. Support will require expert MS Access experience, programming skills and abilities.	Annually by Sept 30th	COR, GSA Manageme nt	
BGÞ - ULO	73 <u>74</u>	3.1.3.6	EASi to Pegasys variance	Prepares a monthly unadjusted EASI to Pegasys variance report for BGP in MS Access.	1st week of the month	COR, GSA Manageme nt	
3.2 Review and Analyze the General Ledger and Associated Records In Support of Accounting and Financial Reporting Division (BGA)							
₿GA	74 <u>75</u>	3.2.1.1	Closed Corrective Action Plan Monitoring Plan (CAPs)	Population of Closed CAPs to be monitored for 2 years from the Analysis of Agency Financial Report Notice of Findings and Recommendations	Annually - January 31st	COR, GSA Manageme nt	

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₿GA	75 <u>76</u>	3.2.1.2	Report of Summary Analysis of Internal Controls for all CAPs	Summary Report on the Status of Closed Corrective Action Plan Internal Controls Testing	Annually - January 31st	
₿GA	76 <u>77</u>		Report of Testing of Internal Controls for Individual Closed CAPs	Individual Detailed Reports on Closed Corrective Action Plan Internal Controls Testing and the status of the controls	Annually - June 30th	COR, GSA Manageme nt
₿GA	77 78	3.2.1.1	Work Papers for Test of Internal Controls for Individual Closed CAPs	Work Papers for Test of Internal Controls for Individual Closed CAPs for Individual areas tested	Annually - June 30th	COR, GSA Manageme nt
3.3 Develo	p Reve	enue Figi	ure In Support of PB	S Analytics Division	(BID)	
₿ID	78 <u>79</u>	3.3.1.1 3.3.1.2 3.3.2.1 3.3.2.2	File of Data Extracts and Reports from Data Systems	Develop queries and generate data extracts and reports from various PBS data systems to support financial and budgeting activities	Ad hoc, within 3 business days of request	COR, GSA Manageme nt
βID	79 80	3.3.3.1 3.3.3.2 3.3.3.3 3.3.3.4 3.3.3.5 3.3.3.6	Revenue Analysis Report	A written qualitative and quantitative report to identify abnormal rate and space changes in the national rent portfolio	Monthly, by end of month	COR, GSA Manageme nt
βID	80 <u>81</u>	3.3.3.1 3.3.3.2 3.3.3.3 3.3.3.4 3.3.3.5 3.3.3.6	Validation and Analysis Report of Monthly Base Rent	A written qualitative and quantitative report to perform validation of monthly Base Rent Estimate and investigate possible rate problems	Monthly, by the 20th	COR, GSA Manageme nt

ВID	81 <u>82</u>	3.3.3	Analysis of Leased and Owned Inventory Changes Report	A written qualitative and quantitative eport analyze leased and owned inventory changes	Annually, finalized by April 15th			
ВІД	<u>8283</u>		Report of Analysis of Line Items of Broker Commission Credits and Free-Rent Date	A written qualitative and quantitative report analyzing line items of broker commission credits (BCC) and Free-Rent data for inclusion in the annual Rent Estimate	Annually, finalized by April 15th	COR, GSA Manageme nt		
βID	83 <u>84</u>	3.3.3	Customer and GSA Rent Projections Variance Analysis	A written qualitative and quantitative report that identifies variances between customer and GSA rent projections	Annually, by Dec 30th	COR, GSA Manageme nt		
βιΟ	84 <u>85</u>	3.3.3	Rent Estimate Rate Analysis Report	A written qualitative and quantitative report providing justification of the new rates/amounts that ensures major increases to the budget are accurate and prevents budget shortfalls due to overstated	Annually, finalized by April 15th	COR, GSA Manageme nt		
3.4 Interna	3.4 Internal Reports and Control Support for Internal Controls Division (BGI)							
βGI	<u>8586</u>	3.4.1.1 and 3.4.1.2	Report on Purchase Card Testing, Perform analysis to identify trends associated with improper purchase card payments	A quantitative and qualitative report on the results of purchase card internal controls program and its trends.	10th day after the end of each quarter to GSA Management and the COR	COR, GSA Manageme nt		

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βGI	86 <u>87</u>		Report on Improper Payments and Assist in testing high risk programs for improper payments in accordance with OMB Circular A-123	improper payments	10th day after the end of each quarter to GSA Management and the COR to GSA Management and the COR	COR, GSA Manageme nt
βGI	87 <u>88</u>	3.4.2.2		Perform quantitative and qualitative reconciliation between the Recovery Act Audit testing database (Current contract support prepared by PRGX) and the Accounts Receivable database[A1] for the payment recapture audit report.	5th business day after the end of the fiscal year to GSA Management and the COR	COR, GSA Manageme nt
βGI	88 <u>89</u>	3.4.2.3	Report of Sampling Plan for Annual Improper Payment Reporting Audit (IPERA)	support of the	On-going reports due within 2 days of discovering the issue. Leasing documents due within two (2) of request	COR, GSA Manageme nt
βGI	89 90	3.4.3.1	Update the GSA 5- year Internal Control Plan for Internal Control Reviews of Assessable units	A quantitative and qualitative update to the GSA organizational 5 year Internal Control Plan	By January 31st to GSA Management and the COR	COR, GSA Manageme nt

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ВGI	90 <u>91</u>	3.4.3.2	Analysis of Testing During Internal Control Reviews	A quantitative and qualitative written report of the finding when providing assistance in testing the internal control reviews	Annually - August 1st	COR, GSA Manageme nt
βGI	91 <u>92</u>	3.4.4.1	Prepare supporting information and Root Cause Analysis for Improper Payment Agency Financial Report	A quantitative and qualitative report on Analysis of Improper Payments and remedial steps	Annually - By August 31st to GSA Management and the COR	COR, GSA Manageme nt
βGI	92 93	3.4.4.2	Report on tables & populated figures for the Agency Financial Report		Annually - By October 15th to GSA Management and the COR	COR, GSA Manageme nt
BGI	9394	3.4.5.2 and 3.4.5.5	Report on NFR and CAP actions, and create Powerpoint PowerPoint presentations for senior management meeting (MCOC) and hold Meetings	qualitative report on all NFRs and CAP actions; PowerpointPowerPoint. Maintain a google site to: track NFRs, actions, warehouse closure documentation i.e. support of activities to complete CAP steps. Track Notices of Findings and	Report is updated as information becomes available and a summary prepared at a minimum once per quarter delivered to GSA Management and the COR. PowerPoint delivered by each Quarter end. Meetings are scheduled minimum of once each quarter with the option for the meeting chair to request additional meetings if needed.	COR, GSA Manageme nt

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BGI	94 95	3.4.5.5	Internal Reporting	Provide support to	Historically	COR, GSA	
			Support Documents	the for the	information is	Manageme	
				Management Control	provided for every	nt	
				and Oversight	MCOC meeting held		
				Council (MCOC)	during the fiscal year.		
				activities, and assist			
				with compiling MCOC			
				materials (for			
				example: meeting			
				notes, PowerPoint			
				presentations and			
				additional supporting			
				documentation			
				related as requested			
				by external auditors.			
				Historically			
				information is			
				provided for every			
				MCOC meeting held			
				during the fiscal year.			
				daning the needs year.			_
BGI	95 96	3.4.5.1	Internal Reporting	Assist with activities	On-going reports due	COR, GSA	
		and	Support Documents	to support	within 2 days of	Manageme	
		3.4.5.3		development of	discovering the issue	nt	
				Corrective Action			
				Plans (CAPs) for			
				indings related to the			
				annual external			
				financial audit.			
				Maintain the			
				database for CAPs			
				and the related			
				Notices of Findings			
				and			
				Recommendations			
				(NFRs), and maintain			
				Google share access			
				documents Assist			
				with monitoring the			
				timeliness of			
				completion of CAP			
				steps, and with the			
				review process to			
				support the			
				documentation of the			
				completion of each			
				CAP step. Prepare			
				summary report for			
				BGI to use to update			
				GSA Management of			
				OOA Management Of			
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				the status of CAP implementation.		
βGI	96 <u>97</u>	3.4.5.4	Internal Reporting Support Documents	information as equested by external auditors	Information is historically requested at the start of the audit cycle midpoint and at the end of the audit cycle. Additional information is requested to support specific corrective action plans designed to correct previously identified audit notices of findings and recommendations.	COR, GSA Manageme nt

89.2 Kickoff Meeting

The Contractor shall participate in a Government scheduled Kick-Off Meeting after the award. It is anticipated that the Kick-Off Meeting will be scheduled within seven days after award.

The purpose of the Kick-Off Meeting is to aid both the Government and Contractor personnel in achieving a clear and mutual understanding of roles and responsibilities, and award requirements and expectations. The Kick-Off meeting may be conducted via teleconference or in person at 1800 F Street, NW, Washington, DC 20405. It will be coordinated between the Contracting Officer Representative (COR) and the Contractor.

The Kick-Off meeting will serve as a forum to:

- Introduce the Contractor's team;
- Discuss contractual requirements;
- Review issues affecting the engagement;
- Discuss communication protocols between the COR, the Contracting Officer (CO), the Contractor and GSA management;
- Discuss information regarding the Contractor's planned approach for preliminary research;
- Discuss planned objectives, timelines, and on-boarding;
- Provide initial documents;
- Coordinate completion of the Non-Disclosure Agreements (NDAs), Resumes, GSA Required Training, on-boarding clearance requirements (Contractor Information

Worksheets); and,

• Finalize any administrative/logistical issues.

All required forms will be provided to the Contractor at the kick-off meeting. In addition, the Contractor shall prepare and provide to the COR minutes of this meeting and the attendance list. The minutes shall document discussions and comments on any key areas and specific comments made by the COR, CO, and the Contractor.

9.2.1 Agendas and Presentations for Kick-Off Meeting

The Contractor shall develop and provide the COR with a copy of the proposed Kick-Off Meeting Agenda and presentations for review and acceptance at least four (4) business days prior to the meeting. The Contractor shall provide COR approved agenda and meeting materials to all participants at least one business day (24 hours) prior to the meeting. Within three (3) business days after the meeting, the Contractor shall provide the COR the meeting minutes.

8.49.3 Meetings with the Contracting Officer Representative

The Contractor shall monthly provide OCFO Support progress reports at the discretion of the COR to discuss at a minimum:

- · Major issues that could have a material impact on the achievement of any objectives or deliverables:
- Outstanding documentation requests/potential delays:
- · Contractual administrative matters; and
- Progress to date as compared to the OCFO Support timing and milestones.

8.59.4 Status Meetings with GSA Management and Contracting Officer Representative

The Contractor shall conduct status meetings with GSA Management and COR at the COR's discretion. Beginning in February, status meetings can be scheduled as frequently as weekly if needed, at the discretion of the COR. The Contractor shall be prepared to adjust the meeting schedule as necessary during the OCFO Support Task Order Contract. Each meeting shall be accompanied by an agenda, as described below.

three (3) business days prior to the scheduled status meeting, the Contractor shall provide to the COR, a proposed written agenda for the meeting. At a minimum, this agenda shall contain:

- · Time, date, location, and call-in number for the meeting:
- · Status of action Items from the last status meeting;
- · Results of OCFO Support work performed since the last status meeting;
- A listing of current findings and OCFO Support work issues to date, including IT issues and their current status (concurrence, partial concurrence, no response, etc.);
- Planned OCFO Support areas/work to be completed by the next status meeting;
- Outstanding OCFO Support work/areas and items with Potential Delays;
- · Upcoming Deadlines; and
- Other items to be brought to management's and the COR's attention.

The Contractor shall provide the COR approved agenda and meeting materials to all participants at least one business day (24 hours) prior to the meeting. Within three (3) business days after the status meeting(s), the Contractor shall provide the COR the minutes from the meeting to include a summary of the meeting and an attendance list.

9.5 High Level Status Meetings

The Contractor shall conduct monthly high level status meetings with GSA's OCFO Division Directors (BGI, BGA, BGP, and BID), Team Leads (BGP), and the COR. The Contractor shall be prepared to adjust the meeting schedule as necessary. For each meeting, the Contractor will discuss the progress of the OCFO Support services and any significant issues identified to date. Three (3) business days prior to the scheduled high-level meeting(s), the Contractor shall provide to the COR, a proposed written agenda for the meeting. The Contractor shall provide the COR approved agenda and meeting materials to all participants at least one business day (24 hours) prior to the meeting.

Within three (3) business days after the high-level meeting(s), the Contractor shall provide the COR the minutes from the meeting to include a summary of the meeting and an attendance list.

9.6 Bi-Weekly or Monthly Progress Reports

Throughout the course of the OCFO Support services contract, <u>bi-weekly or</u> monthly written progress reports shall be presented to the COR. The progress reports will be due five (5) business days after the end of the <u>bi-weekly</u> reporting <u>period or the reporting</u> month <u>as determined by the COR</u>. The COR reserves the right to determine if bi-weekly or monthly reporting will be required by contractor.

At a minimum, these reports shall include the following:

- Work performed during the period covered by the progress report.
- Hours worked broken out by task during the period covered by the progress report.
- Work to be performed during the next reporting period.
- Work delays and causes.
- Schedule of items requested and the status of the receipt.
- Major accounting, auditing support and other OCFO support issues identified to date and the Contractor's proposed resolution.
- Matters that have come to the Contractor's attention that could impact: (1) the opinion on the financial statements; (2) the report on management's assertions on the effectiveness of GSA's internal controls; (3) the report on compliance with laws and/or regulations; and (4) the deliverable due dates.

The Contractor shall immediately notify the COR of any issues identified that may pose a significant operating or financial management problem or indicate the possibility of fraud, waste, or abuse.

The Contractor shall perform the following financial services support for each Public Building Services (PBS) division (PBS Financial Services Division, PBS Accounting and Financial Reporting Division, PBS Analytics Division, and PBS Internal Controls Division.

- 9.7 The contractor shall submit staff timecards to the COR bi-weekly for all staff hours charged to the contract.
- 9.79.8 Upon expiration of the task order and assuming the incumbent is not awarded the subsequent task order, the incumbent shall cooperatively transition out the work to another Contractor. The incumbent Contractor shall provide appropriate phase-out activities and create those necessary processes for transition. Transition activity includes:
- · Coordinate with Government and follow-on Contractor on phase out activities;

- Update, validate, and transfer all supporting documentation; and
- Participate in phase-out transition activities such as planning sessions, training, and facilitation of information sharing.

910.0 TRANSITION IN / OUT

Transition In: The awarded Contractor shall take all actions necessary to achieve a successful transition from the incumbent Contractor/GSA Staff.-

The transition shall ensure minimum disruption to vital Government business. The contractor shall ensure there will be no service degradation during and after transition.

The rights of first refusal of employment shall be extended to the current personnel.

The contractor shall submitpropose a draft Transition Plan with the initial quotation within three (3) business days after award—and submitpresent a finalized Transition Plan for the migration of current systems and operations within five (5) business days after the Kick-Off meetingaward.

4011.0 CONTRACT ADMINISTRATION

On behalf of the GSA Contracting Officer (CO), the Contracting Officer's Representative (COR) is responsible for the general administration of this task order, review/acceptance of all deliverables, and technical direction. This individual will serve as the Government point of contact concerning information exchange, submission review, and payment. Nothing said by the COR shall be construed to change contract requirements unless supported in writing by the CO.

1211.0 CONTRACT MANAGEMENT

- 12.1 Contractor employees performing on the contract shall be fully qualified and skilled so as to require minimal direction in performance of their assigned tasks. Within that context, the Government COR may provide general guidance to contract employees as necessary to clarify or complete work assignments.
- 12.2 Government personnel shall not be responsible for directly supervising any contractor personnel. The Contractor shall remain fully responsible for supervision of its employees including establishment of work schedules, approval of all leave and other absences, performance evaluations, counseling, and disciplinary actions.
- <u>12.3</u> The contractor shall provide the Government a point of contact and phone number in the contractor's corporate office for overall contract management.

11.412.4 Removal of Contractor Personnel: The Government reserves the right to remove any personnel who fails to meet the objectives and the general requirements of the RFQ/SOWBPA. The Contractor shall replace personnel immediately.

132.0 NON-DISCLOSURE AGREEMENTS

After award, all contractor personnel participating under this task order shall complete, sign, and

submit Non-Disclosure Agreements (NDAs) to the COR.

134.0 ORGANIZATIONAL CONFLICT OF INTEREST

The term "organizational conflict of interest" means that the Contractor (which term hereinafter shall be deemed to include its chief executives, directors, any consultants, or subcontractors utilized under this contract other than a vendor selling incidental material), has interests that: (i) may diminish its capacity to give impartial, technically sound, objective assistance and advice in performing this contract; (ii) may otherwise result in a biased work product under this contract; or, (iii) may result in an unfair competitive advantage to itself or others.

- a) The contractor's attention is directed to FAR Subpart 9.5, Organizational Conflicts of Interest. In the execution of certain contract tasks, it is anticipated that assigned contractor personnel will require access to confidential or proprietary business and technical information belonging to the Government or other companies. The contractor agrees that upon request by the contracting officer it will execute a contracting officer approved agreement with any party whose facilities or proprietary data it is given access to or is furnished, restricting use and disclosure of the data or the information obtained from the facilities. Upon request by the contracting officer, contractor personnel shall also sign such an agreement.
- b) If after award, the contractor discovers an organizational conflict of interest, with respect to this contract, it shall make an immediate and full disclosure in writing to the Contracting Officer. The disclosure shall include identification of the conflict, the manner in which it arose, and a description of the action the Contractor has taken or proposes to take to avoid, eliminate or neutralize the conflict. The Government may, however, terminate the contract.
- c) In the event that the Contractor was aware of an organizational conflict of interest prior to award of this contract and did not disclose the conflict to the Contracting Officer or becomes aware of an organizational conflict of interest after award of this contract and does not disclose the conflict of interest within ten (10) working days of becoming aware of such conflict, the Government may terminate the contract and the contractor shall not be entitled to reimbursement of any cost incurred in performing this contract or payment of any fee there under. Further, such costs shall not be allocable or chargeable, directly or indirectly, to any other contract with the Government.

1415.0 PERFORMANCE REQUIREMENT SUMMARY

Division	Item	SOW Referen ce Paragra ph	Required Service	Performance Standards	Acceptabl e Quality Level (AQL)	Method s of Surveill ance	Disincentiv e			
3.0 Task Deliverables										

OCFO	1	8.2 9.2	Kick Off Meeting	The Kick-off meeting must comply with Section 8.29.2 and be held not later than 7 calendar days after award or exercise of an option.	0% deviation	100% inspecti on	The option may not be exercised.
OCFO	2	8 .3 9.2.1	Agendas and Presentati ons for Kickoff Meeting	Proposed Agenda due at least four (4) business days prior to the conference; COR approved Agendas to be distributed to all meeting participants at least one business day (24 hours) prior to the conference.	0% deviation	100% inspecti on	The option may not be exercised.
OCFO	3	8. 4 <u>9.3</u>	Meetings with the COR	Must be held weekly as scheduled.	Meet 85% of the time	100% inspecti on	The option may not be exercised.
OCFO	4	8.5 <u>9.4</u>	Status Meetings with GSA Managem ent and COR	Must be held Bi- weekly as scheduled – May through September; weekly in October.	Meet 95% of the time	100% inspecti on	The option may not be exercised.
OCFO	5	8.5-9.4 and 8.69.5	Agenda for: Status Meetings with GSA Managem ent and COR and the High- Level Meetings	Proposed Agenda due at least four (4) business days prior to the conference; COR approved Agendas to be distributed to all meeting participants at least one business day (24 hours) prior to the conference.	Two meeting agendas may be one day late	100% inspecti on	The option may not be exercised.

OCFO	6	<u>8.69.5</u>	High-Level Status Meetings	Must be submitted three (3) business days prior to the scheduled meeting; COR approved Agendas to be distributed to all meeting participants at least one business day (24 hours) prior to the meeting.	Two meeting agendas may be one day late	100% inspecti on	The option may not be exercised.
OCFO	7	8.7 9.6	Monthly Progress Reports	Monthly Progress Reports must comply with Section 8.79.6 and be submitted to the COR no later than five (5) business days after the end of the reporting month. throughout the course of the audit.	0% deviation	100% inspecti on	The option may not be exercised.
OCFO	8	<u>8.89.7</u>	Timeshee ts	Timesheets are due within 3 business days after the end of the biweekly period	0% deviation	100% inspecti on	The option may not be exercised
OCFO	<u>9</u> 9	6. <u>65</u>	Report of Telework Activities	A report of telework activities prepared by the contractor employees must be submitted by the Program Manager to the Task Order Contracting Officer Representative at the end of each	0% deviation	100% inspecti on	The option may not be exercised.

				telework day.			
OCFO	910	9 10.0	Draft Transition Plan	A draft Transition Plan proposed by the contractor for the migration of current systems and operations must be submitted within 3 days of contract award.	0% deviation	100% inspecti on	The option may not be exercised.
OCFO	1011	9 10.0	Final Transition Plan	A finalized Transition Plan proposed by the contractor and for the migration of current systems and operations must be submitted within 5 days of contract award.	0% deviation	100% inspecti on	The option may not be exercised.
Task 3.1 Fi	nancial <i>i</i>	Audit Coord	dination In S	upport of PBS Fina	ncial Service	es Divisior	n (BGP)
BGP - Property Team	11 12	3.1.2.6	Database Maintenan ce for Accounts	The tables in the database reconcile to the financial system	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Property Team	12 13	3.1.2.4	Monthly Worksheet Adjustmen t File	The data in the file must be accurate	No more than one (1) revision prior to the due date of the file	100% inspecti on	The option may not be exercised.

BGP - Property Team	13 14	3.1.2.4	Monthly Batch File	The data in the file must be accurate	No more than one (1) revision prior to the due date of the file	100% inspecti on	The option may not be exercised.
BGP - Property Team	14 15	3.1.2.2 & 3.1.2.3 & 3.1.2.4	Regional Review for Worksheet Adjustmen ts	All adjustments must be made and the adjustments are accurate	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Property Team	15 16	3.1.2.3 & 3.1.2.4	Multi-asset Tracking Report	The report must be accurate	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Property Team	16 17	3.1.2.3 & 3.1.2.4	Multi-asset PDF file for Team	The report must be accurate	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Property Team	17 18	3.1.2.7	REXUS file	The file must be accurate	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Property Team	18 19	3.1.2.5	Fixed Asset & IRIS system variances	All variances must be resolved	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Property Team	19 20	3.1.2.3 & 3.1.2.4 & 3.1.2.11	Energy Savings Performan ce Contract (ESPC) Macro Data Output and Written Report	ESPC must be set up in the system accurately	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Property Team	20 21	3.1.2.3 & 3.1.2.4	Constructi on in Progress (CIP) Weekly Report	The file must be accurate	0% deviation	100% inspecti on	The option may not be exercised.

BGP - Property Team	2422	3.1.2.10	Maintain Public Building Service (PBS) Property Inbox Emails	The responses must be accurately and timely	0% deviation	Periodic Inspecti on	The option may not be exercised.
BGP - Property Team	22 23	3.1.2.3 & 3.1.2.4	REXUS/F A Compariso n File	The report must be accurate	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Property Team	23 24	3.1.2.3 & 3.1.2.4	CIP Quarterly Survey	The report must be accurate and all adjustments must be submitted	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Property Team	2425	3.1.2.3 & 3.1.2.4	CIP Quarterly Survey Managem ent Reviews	The report must be accurate	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Property Team	25 26	3.1.2.3 & 3.1.2.4	Completed Review	The conclusions on the report must accurate and all worksheet adjustments are submitted	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Property Team	26 27	3.1.2.3 & 3.1.2.4	\$50K Review: Analysis of Capitalize d Projects below Capitalizat ion Threshold	The conclusions on the report must accurate and all worksheet adjustments are submitted	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Property Team	27 28	3.1.2.3 & 3.1.2.4	No Financial Activity Review	The conclusions on the report must accurate and all worksheet adjustments are submitted	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Property Team	28 29	3.1.2.8	Personal Property Review	The conclusions on the report must be accurate	0% deviation	100% inspecti on	The option may not be exercised.

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BGP - Property Team	29 30	3.1.2.3 & 3.1.2.4	Leasehold Improvem ent Validation Report	The report must be accurate	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Property Team	30 31	3.1.2.3 & 3.1.2.4	Multi-asset datacall	Accurate project information must be reported	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Property Team	31 32	3.1.2.3 & 3.1.2.4	SFFAS 44 Datacall	Accurate project information must be reported	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Property Team	32 33	3.1.2.1	PBC Sample Requests	Accurate project information must be reported	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Property Team	33 34	3.1.2.1	PBC Building Report	The report must be accurate	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Property Team	3435	3.1.2.7	PBC Valid Accountin g Transactio n Analysis (VAT) Analysis	The report must be accurate	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Property Team	35 36	3.1.2.3 & 3.1.2.4	File Extraction and Report Analyzing accounting VAT transactio ns	The report must be accurate	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Property Team	36 37	3.1.2.9	Regional Transactio n VAT Recomme ndations With Supporting Document ation	The report must be accurate	0% deviation	100% inspecti on	The option may not be exercised.

BGP - Property Team	3738	3.1.4.13	Unique Property Transactio n White Papers	The Papers must have quality written documentation, supporting calculation files, references to professional publications, and recommendation s presented to management must have ample support	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Property Team	3839	3.1.6.10	FASAB Analysis and Recomme ndations White Paper	The Papers must have quality written documentation, supporting calculation files, references to professional publications, and recommendation s presented to management must have ample support	0% deviation	100% inspecti on	The option may not be exercised.
BGP - RWA Team	39 40	3.1.3.2 & 3.1.3.5	RWA Report	Conclusion on the report must be accurate and all worksheet adjustments must be submitted	0% deviation	100% inspecti on	The option may not be exercised.
BGP - RWA Team	4041	3.1.3.1 & 3.1.3.4	Daily RWA Variance Report	Review and report on variances must be accurate and corrective actions taken	0% deviation	100% inspecti on	The option may not be exercised.
BGP - RWA Team	4142	3.1.3.3	Manage RWA mailbox	Accurate responses to email must be provided within 24 hours	0% deviation	Periodic Inspecti on	The option may not be exercised.
BGP - Environm ental Liabilities Team	42 43	3.1.6.8 & 3.1.1.11 & 3.1.6.4 & 3.1.6.5	Deliverabl e: Annual Asbestos and Non- asbestos	The Papers must have quality written documentation, supporting	0% deviation	100% inspecti on	The option may not be exercised.

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			Sensitivity Analysis	calculation files, references to professional publications, and recommendation s presented to management must have ample support			
BGP - Environm ental Liabilities Team	43 44	3.1.6.1 & 3.1.6.2	Annual Environme ntal Projects Review	The review must be complete and accurate	0% deviation with re- work due within 2 days	100% inspecti on	The option may not be exercised.
BGP - Environm ental Liabilities Team	44-45	3.1.6.1 & 3.1.6.2	Review of Regional Response s during Annual Environme ntal Project Review	Documentation on templates must contain high quality, accurate information and email responses due to regions within 24 hours must contain complete and accurate information	0% deviation with re- work due within 2 days	100% inspecti on	The option may not be exercised.
BGP - Environm ental Liabilities Team	45 46	3.1.6.1 & 3.1.6.2	Finalize Reclassific ations for Environme ntal Projects Reviewed	Documentation on templates must contain high quality, accurate information	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Environm ental Liabilities Team	4647	3.1.6.1 & 3.1.6.2	Team results for Environme ntal project reviews	Documentation used to track team results must be accurate, complete, and timely for tracking purposes	0% deviation, 1-day for re-work	100% inspecti on	The option may not be exercised.
BGP - Environm ental Liabilities Team	47 48	3.1.4.3 & 3.1.5.3	Upload of templates	Uploads of templates must be timely, accurate, and complete	0% deviation, 1-day for re-work	100% inspecti on	The option may not be exercised.

BGP - Environm ental Liabilities Team	4849	3.1.5.1 & 3.1.6.4 & 3.1.6.5	Environme ntal Liabilities Reports	All Reports, checklists, and supporting documents must be timely, accurate, and complete	0% deviation, 1-day for re-work	100% inspecti on	The option may not be exercised.
BGP - Environm ental Liabilities Team	4950	3.1.5.1	Prepare Regional IRIS/Open Items Environme ntal Reports	Reports must be complete and accurate	0% deviation, 2-days for re-work	100% inspecti on	The option may not be exercised.
BGP - Environm ental Liabilities Team	50 51	3.1.6.5	Document results of Environme ntal Liabilities Report reviews on PBS CO and BGP Checklist (G-sheet)	All Reports, checklists, and supporting documents must be timely, accurate, and complete	0% deviation, 1-day for re-work	100% inspecti on	The option may not be exercised.
BGP - Environm ental Liabilities Team	51 52	3.1.6.6	Review of PBS Asbestos Surveys	All Reports, checklists, and supporting documents must be timely, accurate, and complete	0% deviation, 2-days for re-work	100% inspecti on	The option may not be exercised.
BGP - Environm ental Liabilities Team	52 53	3.1.6.6 & 3.1.4.3	Report of Analysis of financial and qualitative data from asbestos survey	All Reports, checklists, and supporting documents must be timely, accurate, and complete	0% deviation, 2-days for re-work	100% inspecti on	The option may not be exercised.
BGP - Environm ental Liabilities Team	53 54	3.1.6.9	Report of Asset (CIP/CAP) Analysis for complianc e with FASAB 6 financial reporting	The analysis must be complete, accurate, and comparable to historic reports	0% deviation, 2-days for re-work	100% inspecti on	The option may not be exercised.

			(eff. 9/30/1997)				
BGP - Environm ental Liabilities Team	5 455	3.1.5.2 & 3.1.5.3	Perform reconciliati on of building inventory in complianc e with Asbestos/ Non- asbestos inventory criteria	The analysis must be complete, accurate, and comparable to historic reports	0% deviation, 2-days for re-work	100% inspecti on	The option may not be exercised.
BGP - Environm ental Liabilities Team	55 56	3.1.5.2 & 3.1.5.3	Perform reconciliati on of Land asset balances to track for Environme ntal purposes.	The analysis must be complete, accurate, and comparable to historic reports	0% deviation, 2-days for re-work	100% inspecti on	The option may not be exercised.
BGP - Environm ental Liabilities Team	56 57	3.1.5.2	Monthly reconciliati on of subsidiary VATs to Trial Balance for reporting purposes based upon prescribed criteria.	The analysis must be complete, accurate, and comparable to standard general ledger account balances historic reports	0% deviation, 2-days for re-work	100% inspecti on	The option may not be exercised.

BGP - Environm ental Liabilities Team	57 58	3.1.6.10	Report of written recommen dations of the implement ation of environme ntal liabilities, analysis of financial, building and project information under current and new FASAB requirements	The Papers must have quality written documentation, supporting calculation files, references to professional publications, and recommendation s presented to management must have ample support	0% deviation, 2-days for re-work	100% inspecti on	The option may not be exercised.
BGP - Lease Team	5859	3.1.4.3	Amortizati on Tables and Data Files for: Mid-Month 1, Mid- Month 2, and Worksheet s	The tables and data files used to prepare the Amortization Tables must be complete and accurate	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Lease Team	59 60	3.1.4.3	Amortizati on Schedules and Data Files for Mid-Month 1, Mid- Month 2, and Worksheet s	The tables and data files used to prepare the Amortization Tables must be complete and accurate	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Lease Team	60 61	3.1.7.2 3.1.7.3	Lease Expense Adjustmen t Report: Mid-Month 1, Mid- Month 2, and Worksheet	The report must be complete and accurate	0% deviation	100% inspecti on	The option may not be exercised.

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BGP -	6462	3.1.7.4	S	The data files	0%	100%	The option
Lease Team	01 02	3.1.7.5	Analysis Report and Data File for Lease Expense Amortizati ons and OA Revenue Adjustmen ts: Reviewing Valid Accountin g Transactio ns	used to prepare the report and the report must be complete and accurate	deviation	inspecti on	may not be exercised.
BGP - Lease Team	62 63	3.1.7.6	Analysis of Financial Statement Impact of Lease Terms from Rexus Mid-Month 1, Mid- Month 2, and Worksheet s	The worksheets analysis must be complete and accurate	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Lease Team	6364	3.1.7.7	Lease Classificati on Review Analysis Template	The two Lease Classification Review Analysis Templates must be accurately and completely prepared each day	0% deviation	100% inspecti on	The option may not be exercised.

BGP - Lease Team	6465	3.1.7.3	Report of Expected Amortizati on Tables Adjustmen ts	The report must be complete and accurate	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Lease Team	65 66	3.1.7.11	Future Minimum Lease Payments & Future Minimum Revenue Footnote Disclosure s	A query must be established to provide a complete and accurate population of leases requiring disclosure	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Lease Team	6667	3.1.7.11	Future Minimum Lease Payments & Future Minimum Revenue Footnote Disclosure s	Accounting schedules must be developed that are complete and accurate	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Lease Team	67 68	3.1.1.4	Report of Methodolo gy	The Report must have quality written documentation, supporting calculation files, references to professional publications, and recommendation s presented to management must have ample support and references to FASAB and OMB financial reporting standards	0% deviation	100% inspecti on	The option may not be exercised.

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BGP - Lease Team	68 69	3.1.1.3	Report on Recomme ndations for Business Process Improvem ent for Individual Financial Statement Accounts	The Report must have quality written documentation, supporting calculation files, references to professional publications, and recommendation s presented to management must have ample support and references to FASAB, OMB, and other authoritative accounting standards	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Lease Team	6970	3.1.7.10	Report of Recomme ndations for Emerging and Present Accountin g Issues	The Report must have quality written documentation, supporting calculation files, references to professional publications, and recommendation s presented to management must have ample support and references to FASAB, OMB, and other authoritative accounting standards	0% deviation	100% inspecti on	The option may not be exercised.

BGP - Lease Team	70 71	3.1.1.7 3.1.6.9 3.1.7.9 3.1.7.10	Report of Recomme ndations for Implement ing FASAB Proposed Standards	The Report must have quality written documentation, supporting calculation files, references to professional publications, and recommendation s presented to management must have ample support and references to FASAB, OMB, and other authoritative accounting standards	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Lease Team	7472	3.1.1.7 3.1.6.9 3.1.7.9 3.1.7.10	Implement ation of Recomme ndations for Implement ing FASAB Proposed Standards	The Report must have quality written documentation, supporting calculation files, references to professional publications, and recommendation s presented to management must have ample support and references to FASAB, OMB, and other authoritative accounting standards	0% deviation	100% inspecti on	The option may not be exercised.
BGP - Lease Team	72 73	3.1.2.6 3.1.8.1 3.1.8.2 3.1.8.3 3.1.8.4	Business Process Automatio n in MS Access	Automation of Business Process must produce complete and accurate information	0% deviation	100% inspecti on	The option may not be exercised.

BGP – ULO	73 74	3.1.3.6	EASi to Pegasys variance Report	The EASi to Pegasys variance must be done timely and completely to ensure other related processes can proceed	0% Deviation	100% Inspecti on and Review	The option may not be exercised.
		alyze the G orting Divis		er and Associated F	Records In S	upport of <i>i</i>	Accounting
BGA	7475	3.2.1	Closed Corrective Action Plan Monitoring Plan (CAPs)	The Closed Corrective Action Plan Monitoring Plan needs to be complete and accurate with effective monitoring controls.	Minor edits, once identified must be corrected within 3 days from when they are identified.	100% Inspecti on	The option may not be exercised.
BGA	75 76	3.2.1	Report of Summary Analysis of Internal Controls for all CAPs	The Report of Summary Analysis of Internal Controls for all CAPs needs to be complete and accurate with effective monitoring controls.	Minor edits, once identified must be corrected within 3 days from when they are identified.	100% Inspecti on	The option may not be exercised.
BGA	7677	3.2.1	Report of Testing of Internal Controls for Individual Closed CAPs	The Report of Testing of Internal Controls for Individual Closed CAPs needs to be complete and accurate with effective monitoring controls.	Minor edits, once identified must be corrected within 3 days from when they are identified.	100% Inspecti on	The option may not be exercised.
BGA	77 78	3.2.1	Work Papers for Test of Internal Controls for Individual	The Work Papers for Test of Internal Controls for Individual Closed CAPs needs to be complete and	Minor edits, once identified must be corrected within 3 days from	100% Inspecti on	The option may not be exercised.

			Closed CAPs	accurate with effective monitoring controls.	when they are identified.						
3.3 Develop Revenue Figure In Support of PBS Analytics Division (BID)											
BID	78 79	3.3.1 and 3.3.2	File of Data Extracts and Reports from Data Systems	The File of Data Extracts and Reports from Data Systems must be responsive, timely, and complete	0% Deviation	Direct Observ ation	The option may not be exercised.				
BID	79 80	3.3.3	Revenue Analysis Report	The Revenue Analysis Report must have support for the contents of the report and accurate	0% Deviation	Periodic Inspecti on	The option may not be exercised.				
BID	80 81	3.3.3	Validation and Analysis Report of Monthly Base Rent	The Validation and Analysis Report of Monthly Base Rent must done timely and completely	0% Deviation	100% Inspecti on and Review	The option may not be exercised.				
BID	8482	3.3.3	Analysis of Leased and Owned Inventory Changes Report	The report must identify records that need further review	0% Deviation	Periodic Inspecti on	The option may not be exercised.				
BID	82 83	3.3.3	Report of Analysis of Line Items of Broker Commissi on Credits and Free- Rent Date	The report must be on time, accurate, complete, and repeatable	0% Deviation	100% Inspecti on and Review	The option may not be exercised.				
BID	83 84	3.3.3	Customer and GSA Rent Projection s Variance Analysis	This analysis must be accurate, complete, and identify the source of the	0% Deviation	100% Inspecti on and Review	The option may not be exercised.				

BID	8485	3.3.3	Rent Estimate Rate Analysis Report	The report must have justifications that are accurate, complete, and properly	0% Deviation	100% Inspecti on and Review	The option may not be exercised.
3.4 Interna	l Reports	s and Contr	ol Support f	supported or Internal Controls	s Division (B	GI)	
BGI	85 86	3.4.1.1 and 3.4.1.2	Report on Purchase Card Testing, Perform analysis to identify trends associated with improper purchase card payments	The report must be accurate, complete, and repeatable	0% Deviation	100% Inspecti on and Review	The option may not be exercised.
BGI	8687	3.4.2.1	Report on Improper Payments and Assist in testing high risk programs for improper payments in accordanc e with OMB Circular A-123 and gather the document ation for sample testing of lease	The report must be accurate, complete, and repeatable	0% Deviation	100% Inspecti on and Review	The option may not be exercised.

			digests, Lease Actions, and Lease Amendm ents (LAs) from leasing database (GREX)				
BGI	87 88	3.4.2.2	Report on the Recapture of Improper Payments	The report must be accurate, complete, and repeatable	0% Deviation	100% Inspecti on and Review	The option may not be exercised.
BGI	8889	3.4.2.3	Report of Sampling Plan for Annual Improper Payment Reporting Audit (IPERA)	The report must be accurate, complete, and repeatable	0% Deviation	100% Inspecti on and Review	The option may not be exercised.
BGI	8990	3.4.3.1	Update the GSA 5-year Internal Control Plan for Internal Control Reviews of Assessabl e units	The report must be accurate and complete	0% Deviation	100% Inspecti on and Review	The option may not be exercised.
BGI	9091	3.4.3.2	Analysis of Testing During Internal Control Reviews	The report must be accurate and complete	0% Deviation	100% Inspecti on and Review	The option may not be exercised.

BGI	9192	3.4.4.1	Prepare supporting informatio n and Root Cause Analysis for Improper Payment Agency Financial Report	The report must be accurate, complete, and repeatable	0% Deviation	100% Inspecti on and Review	The option may not be exercised.
BGI	92 93	3.4.4.2	Report on tables & populated figures for the Agency Financial Report	The report must be accurate, complete, and repeatable	0% Deviation	100% Inspecti on and Review	The option may not be exercised.
BGI	9394	3.4.5.2 and 3.4.5.5	Report on NFR and CAP actions, and create Powerpoin t presentati ons for senior managem ent meeting (MCOC) and hold Meetings	The report must be on-time, complete, and accurate	0% Deviation	100% Inspecti on and Review	The option may not be exercised.
BGI	9495	3.4.5.5	Internal Reporting Support Document s	The documents need to be completed on- time, accurately, and in the format specified by GSA Management	0% Deviation	100% Inspecti on and Review	The option may not be exercised.
BGI	95 96	3.4.5.1 and 3.4.5.3	Internal Reporting Support Document s	The documents need to be completed on- time, accurately, and in the format specified by GSA Management	0% Deviation	100% Inspecti on and Review	The option may not be exercised.

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BGI	96 97	3.4.5.4	Internal	The documents	0%	100%	The option	
			Reporting	need to be	Deviation	Inspecti	may not be	
			Support	completed on-		on and	exercised.	
			Document	time, accurately,		Review		
			s	and in the format				
				specified by GSA				
				Management				
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1516.0 QUALITY ASSURANCE SURVEILLANCE PLAN (QASP)

	Performance Requirement	Performance Requirement		
Performance Requirement	Attendance	Reporting		
Desired Outcomes	Availability	Accuracy and Timeliness		
Method of Surveillance	The Government will reference the Contractor's Time Cards in order to verify receipt of services and proper invoicing.	Review of work products		
Performance Standard	Contract Employee's accessibility to Government personnel	Work product must be submitted in a timely manner and is commensurate with level of specialized experience		
Place of Inspection	GSA, Central Office	GSA, Central Office		
Due Date of Service Deliverable	As Stated in Section 6.0, Location and Hours of Work	As Stated in Section 89.0 Deliverables		
Scheduled Date of Inspection	Within 7 business days of receipt of contractor's monthly invoice	Within 10 business days upon receipt of service/deliverable		

Acceptable Quality Level (AQL)	95%	99%
Incentives/Disincentive s (for Meeting or Not Meeting the Acceptable Quality Level)	Government will (or will not) exercise next optional period of performance at its unilateral discretion.	Government will (or will not) exercise next optional period of performance at its unilateral discretion.
Authorized Government Official	Contracting Officer's Representative (COR)	Contracting Officer's Representative (COR)
Notification of Conformance	Written notification to Contractor (e-mails are acceptable)	Written Acceptance, Conditional Acceptance or Rejection with Supporting Rationale (email is acceptable)
No. of days Provided to Correct Non-conforming Service/Deliverable after Rejection	Two (2) business days (written explanation/plan to correct contractor employee excessive absences/unavailability)	Written response in five (5) business days
Total number of Corrections Authorized per Rejection	Two (2) (Unless Authorized by COR or CO in writing).	Two (2) (Unless Authorized by COR or CO in writing).

4617.0 GOVERNMENT POINTS OF CONTACT

GSA Contracting Officer (Primary POC):

Anita Little, e-mail: anita.little@gsa.gov , Tel: (202) 501-0087

GSA Contract Specialist (Alternate POC):

Natalia Belinsky, e-mail: natalia.belinsky@gsa.gov, Tel: (202) 694-2996

GSA OCFO Contracting Officer Representative (COR):

Alexis Duncan, e-mail: alexis.duncan@gsa.gov, Tel: (202) 304-8209

1718.0 ACRONYMS

CAP - Corrective Action Plan

CIP - Construction in Process

FASAB - Federal Accounting Standards Advisory Board

FMFIA - Federal Managers' Financial Integrity Act

GAAP - Generally Accepted Accounting Principles

IPERA - Improper Payments Elimination and Recovery Act of 2010

MCOC - Management Control and Oversight Council

NFR - Notices of Findings and Recommendations

OCFO - Office of the Chief Financial Officer

OPM - Office of Personnel Management

PBS - Public Building Service

RWA - Reimbursable Work Authorization

SFFAS - Statement of Federal Financial Accounting Standards

VAT - Valid Accounting Transaction

APPENDIX A - NONDISCLOSURE AGREEMENT

NON DISCLOSURE/CONFIDENTIALITY AGREEMENT FOR CONTRACTOR EMPLOYEES

Upon contract award, all contractor employees assigned to GSA Contract/Order No. **[Requirement Title]** will be required to sign this nondisclosure/confidentiality agreement.

In connection with [insert company's name] providing certain services to the GSA, the GSA has made and will make available to [insert company's name] certain confidential, non-public information. As a condition to such information being furnished to [insert company's name] and its employee, [insert employee's name], [insert employee's name] agrees to treat any information provided by GSA (whether prepared by GSA, its representatives or otherwise) which is furnished to [insert company's name] and [insert employee's name] now or in the future by or on behalf of GSA (herein collectively referred to as "Confidential Material") in accordance with the provisions of this agreement (this "Agreement"), and to take or abstain from taking certain other actions as hereinafter set forth.

Confidential Material also includes all notes, analyses, compilations, studies, interpretations or other documents prepared by **[insert company's name]** or its representatives which contain, reflect or are based upon, in whole or in part, the information furnished to **[insert company's name]** or its representatives by GSA pursuant hereto.

Confidential Material does not include information which: (i) is or becomes generally available to the public other than as a result of a disclosure by [insert company's name] or its representatives, (ii) was within the possession of [insert company's name] prior to it being furnished to [insert company's name] by or on behalf of GSA or its representatives pursuant hereto, provided that the source of such information was not known by [insert company's name] to be bound by an agreement with or other contractual, legal or fiduciary obligation of confidentiality with respect to such information, or (iii) becomes available to [insert company's name] on a non-confidential basis from a source other than GSA or any of its representatives, provided that source is not bound by an agreement with or other contractual, legal or fiduciary obligation of confidentiality with respect to such information.

Except as otherwise provided herein, [insert employee's name] hereby agrees that he/she shall use the Confidential Material solely for the purpose of performing services to GSA. [Insert employee's name] further agrees that the Confidential Material will be kept confidential and will not be disclosed in any manner whatsoever; provided, however, that: (i) [insert employee's name] may make any disclosure of Confidential Material to which GSA gives its prior written consent, and (ii) any of the Confidential Material may be disclosed to [insert company's name] legal advisors and sub-contractors approved by GSA who need to have such Confidential Material for the sole purpose of performing work mutually agreed under the contract and who agree to be bound by the terms hereof to the same extent as [insert company's name] and its representatives.

	Statement of Work (RFQ No. ID14170185)	69			
1.	Print Name:			Formatted: Font: 11 pt	
	Signature:	_			

APPENDIX B - Conflict of Interest Certification

Conflict of Interest Certification

- (1) The contractor, subcontractor, employee, or consultant, by signing the form in this clause, certifies that, to the best of its knowledge and belief, there are no relevant facts or circumstances that could give rise to an organizational or personal conflict of interest, (see FAR Subpart 9.5 for organizational conflicts of interest) (or apparent conflict of interest), for the organization or any of its staff, and that the contractor, subcontractor, employee, or consultant has disclosed all such relevant information if such a conflict of interest appears to exist to a reasonable person with knowledge of the relevant facts (or if such a person would question the impartiality of the contractor, subcontractor, employee, or consultant). Conflicts may arise in the following situations:
- **(i)** *Unequal access to information.* A potential contractor, subcontractor, employee, or consultant has access to non-public information through its performance on a government contract.
- (ii) *Biased ground rules.* A potential contractor, subcontractor, employee, or consultant has worked, in one government contract, or program, on the basic structure or ground rules of another government contract.
- (iii) *Impaired objectivity.* A potential contractor, subcontractor, employee, or consultant, or member of their immediate family (spouse, parent, or child) has financial or other interests that would impair, or give the appearance of impairing, impartial judgment in the evaluation of government programs, in offering advice or recommendations to the government, or in providing technical assistance or other services to recipients of Federal funds as part of its contractual responsibility. "Impaired objectivity" includes but is not limited to the following situations that would cause a reasonable person with knowledge of the relevant facts to question a person's objectivity:
- **(A)** Financial interests or reasonably foreseeable financial interests in or in connection with products, property, or services that may be purchased by an educational agency, a person, organization, or institution in the course of implementing any program administered by the Department;
- **(B)** Significant connections to teaching methodologies or approaches that might require or encourage the use of specific products, property, or services; or
- **(C)** Significant identification with pedagogical or philosophical viewpoints that might require or encourage the use of a specific curriculum, specific products, property, or services.
- (2) Offerors must provide the disclosure described above on any actual or potential conflict of interest (or apparent conflict of interest) regardless of their opinion that such a conflict or potential conflict (or apparent conflict of interest) would not impair their objectivity.

- (3) In a case in which an actual or potential conflict (or apparent conflict of interest) is disclosed, the Department will take appropriate actions to eliminate or address the actual or potential conflict, including but not limited to mitigating or neutralizing the conflict, when appropriate, through such means as ensuring a balance of views, disclosure with the appropriate disclaimers, or by restricting or modifying the work to be performed to avoid or reduce the conflict. In this clause, the term "potential conflict" means reasonably foreseeable conflict of interest.
- (b) The contractor, subcontractor, employee, or consultant agrees that if "impaired objectivity", or an actual or potential conflict of interest (or apparent conflict of interest) is discovered after the award is made, it will make a full disclosure in writing to the contracting officer. This disclosure shall include a description of actions that the contractor has taken or proposes to take to avoid, mitigate, or neutralize the actual or potential conflict (or apparent conflict of interest).
- (c) Remedies. The Government may terminate this contract for convenience, in whole or in part, if it deems such termination necessary to avoid the appearance of a conflict of interest. If the contractor was aware of a potential conflict of interest prior to award or discovered an actual or potential conflict after award and did not disclose or misrepresented relevant information to the contracting officer, the Government may terminate the contract for default, or pursue such other remedies as may be permitted by law or this contract. These remedies include imprisonment for up to five years for violation of 18 U.S.C. 1001 and fines of up to \$5000 for violation of 31 U.S.C. 3802. Further remedies include suspension or debarment from contracting with the Federal government. The contractor may also be required to reimburse the Department for costs the Department incurs arising from activities related to conflicts of interest. An example of such costs would be those incurred in processing Freedom of Information Act requests related to a conflict of interest.
- (d) In cases where remedies short of termination have been applied, the contractor, subcontractor, employee, or consultant agrees to eliminate the organizational conflict of interest, or mitigate it to the satisfaction of the contracting officer.
- **(e)** The contractor further agrees to insert in any subcontract or consultant agreement hereunder, provisions that conform substantially to the language of this clause, including specific mention of potential remedies and this paragraph (e).

(f) Conflict of Interest Certification.

The offeror, [insert name of offeror], hereby certifies that, to the best of its knowledge and belief, there are no present or currently planned interests (financial, contractual, organizational, or otherwise) relating to the work to be performed under the contract or task order resulting from Request for Quotation No. [insert number] that would create any actual or potential conflict of interest (or apparent conflicts of interest) (including conflicts of interest for immediate family members: spouses, parents, children) that would impinge on its ability to render impartial, technically sound, and objective assistance or advice or result in it being given an unfair competitive advantage. In this clause, the term "potential conflict" means reasonably foreseeable conflict of interest. The offeror further certifies that it has and will continue to

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exercise due diligence in identifying and removing or mitigating, to the Government's satisfaction, such conflict of interest (or apparent conflict of interest).

RFQ/Contract No.

Signature Offeror's Name:

Title: Date: